

## INTRADEPARTMENTAL CORRESPONDENCE

September 25, 2019

1.11

**TO:** The Honorable Board of Police Commissioners

**FROM:** Chief of Police

**SUBJECT:** THE LOS ANGELES POLICE DEPARTMENT'S 2019 SECOND QUARTER REPORT ON HOMELESSNESS.

### RECOMMENDED ACTIONS

It is recommended that the Board of Police Commissioners REVIEW and APPROVE the attached report titled *The Los Angeles Police Department's 2019 2<sup>nd</sup> Quarter Report on Homelessness*.

### DISCUSSION

The Office of Operations in keeping with the City of Los Angeles' (City) priority to address the homeless crisis presents *The Los Angeles Police Department's 2019 Second Quarter Report on Homelessness*. This report is an update to the Department's strategies and efforts to end homelessness. The Department maintains our long-standing objective to protect the rights of all individuals in the City regardless of housing status, assist the most vulnerable population, and enforce the law as a matter of last resort, when dealing with quality of life violations.

This report is divided into two parts. The first portion of this report utilizes data, where feasible, to illustrate the following categories: crime, victimization, arrest, crisis calls, uses of force, dedicated homeless outreach and enforcement, and the services provided by the Department's partners. The second part of this report updates the Department's homeless initiatives.

If additional information regarding this report is needed, please contact Commander Donald Graham, Department Homeless Coordinator, Office of Operations at (213) 486-6050.

Respectfully,



MICHEL R. MOORE  
Chief of Police

Attachments

*The Los Angeles Police Department's  
2019 Second Quarter Report on Homelessness*



Prepared by,  
Commander Donald R. Graham, JR.  
Department Homeless Coordinator

MICHEL R. MOORE  
Chief of Police

*August 29, 2019*

## INTRADEPARTMENTAL CORRESPONDENCE

August 29, 2019  
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**TO:** Chief of Police

**FROM:** Department Homeless Coordinator


**SUBJECT:** THE LOS ANGELES POLICE DEPARTMENT'S 2019 SECOND QUARTER REPORT ON HOMELESSNESS

The Office of Operations in keeping with the City of Los Angeles' (City) priority to address the homeless crisis presents *The Los Angeles Police Department's 2019 Second Quarter Report on Homelessness*. This report is an update to the Department's strategies and efforts to end homelessness. The Department maintains our long-standing objective to protect the rights of all individuals in the City regardless of housing status, assist the most vulnerable population, and enforce the law as a matter of last resort, when dealing with quality of life violations.


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If additional information regarding this report is needed, please contact Commander Donald Graham, Department Homeless Coordinator, Office of Operations at (213) 486-6050.

APPROVED:



DONALD R. GRAHAM, JR., Commander  
Department Homeless Coordinator



ROBERT N. ARCOS, Assistant Chief  
Director, Office of Operations

Attachments

## *The Los Angeles Police Department's 2019 Second Quarter Report on Homelessness*

### **PURPOSE**

The Los Angeles Police Department (Department), in keeping with the City of Los Angeles' (City) priority to address the homeless crisis, presents *The Los Angeles Police Department's 2019 Second Quarter Report on Homelessness*.<sup>1</sup> In 2019, the City of Los Angeles' population grew to 4,040,079.<sup>2</sup> Amongst the City's population, there are approximately 36,300 persons experiencing homelessness and of these, 27,221 are unsheltered.<sup>3</sup> This report is an update to the Department's strategies and efforts to end homelessness.

The Department's strategy is consistent with our long-standing objective to protect the rights of all individuals in the City regardless of housing status, assist the most vulnerable population, and enforce the law as a matter of last resort, when dealing with quality of life violations.

The Department's adoption of a services-and-outreach-first approach to homelessness recognizes that Los Angeles Homeless Services Authority (LAHSA) and other service providers serve as an important bridge among City, County, and non-profit providers to ensure that persons experiencing homelessness have the best opportunity to connect with services.

This report is divided into two parts. The first part of this report utilizes data, where feasible, to illustrate the following categories: crime, victimization, arrest, crisis calls, uses of force, dedicated homeless outreach and enforcement, and services provided by the Department's partners. The second part of this report updates the Department's homeless initiatives.

### **PART 1: DATA**

This report presents data involving persons experiencing homelessness to illustrate change between the second quarter of 2018 compared to the second quarter of 2019.

### **CRIME COMPARISON: CITYWIDE AND HOMELESS RELATED**

Crime in the City is captured by the reporting of an incident by a victim or a reporting party to the Department. When a crime involves a person experiencing homelessness, that information may be identified by the victim, reporting party, or investigative officer. The information is then inputted into the Department's systems with a specific modus operandi code delineating an involved party as a person experiencing homelessness.<sup>4</sup> This section of the report focuses on

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<sup>1</sup> Second Quarter 2019 represents the calendar year period of April 1, 2019 to June 30, 2019.

<sup>2</sup> California Office of Finance <http://www.dof.ca.gov/Forecasting/Demographics/Estimates/E-1/>

<sup>3</sup> These numbers were reported by LAHSA at <https://www.lahsa.org/documents?id=3467-2019-greater-los-angeles-homeless-count-total-point-in-time-homeless-population-by-geographic-areas.pdf> and they pertain to the 2019 point-in-time homeless count.

<sup>4</sup> For a crime to be identified as a crime that involves a victim that is experiencing homelessness, the crime report must be entered in with a specific modus operandi (MO) as MO 1218 (victim) and MO 2004 (Suspect). This information is sourced through the Department's Crime Analysis Mapping System (CAMS) for this report, which

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crime in the City involving a homeless victim or a homeless suspect of Part I crimes, both violent and property crimes, as they are considered the most serious offenses.

In the second quarter of 2018, there were a total of 32,855 Part I crimes in the City compared to 29,331 total Part I crimes in the second quarter of 2019, reflecting a 11 percent decrease in overall citywide Part I crimes. In the second quarter of 2018, there were a total of 1,527 homeless involved<sup>5</sup> Part I crimes, which increased to 1,973 in 2019 in the same time period. This reflects a 29 percent increase in Part I homeless involved crimes. In the second quarter of 2018, of those Part I crimes involving the homeless, 1,133 pertained to a homeless suspect. While in the second quarter of 2019, a total of 1,446 Part I homeless involved crimes pertained to a homeless suspect. The quarter over quarter percent change in Part I crimes involving a homeless suspect increased by 28 percent. During the second quarter of 2018, there were 640 Part I crimes which involved a homeless victim, while in the same time period of 2019, there were 892 Part I crimes involving a homeless victim. The quarter over quarter percent change in Part I crimes involving a homeless victim increased by 39 percent.

The most significant changes in Part I crimes with a homeless suspect by percent increase were motor vehicle theft with a 71 percent increase, homicide with a 67 percent increase, and burglary with a 48 percent increase. The most significant changes in Part I crimes with a homeless victim were burglary with a 250 percent increase, larceny with a 60 percent increase, and homicide with a 45 percent decrease.

In the second quarter of 2019, the City experienced an increase in the number of suspects classified as a person experiencing homelessness, and in the victimization of persons experiencing homelessness. The increases in victimization may be attributed to several factors, including an increase in the number of persons experiencing homelessness in the city, increased messaging to Department personnel regarding data capturing, the implementation of systems to better identify persons experiencing homelessness, and an actual increase in the number of persons experiencing homelessness who are victims of crime.

Table 1 and 1a illustrates this information.

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originates from the Network Communications System (NECS). As with all crime reporting, the Department is aware of an under reporting of occurrences.

<sup>5</sup> *Homeless involved* is defined as one crime where a homeless suspect, a homeless victim, or both are involved.

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**Table 1: Crime Comparison: Citywide and Homeless Involved Crime, April 1 through June 30, 2018 to April 1 through June 30, 2019**

Crime Comparison: Citywide and Homeless Involved Crime						
April 1 through June 30, 2018 to April 1 through June 30, 2019						
	2018 Citywide Crime	2019 Citywide Crime	Citywide Crime Percent Change	2018 Homeless Involved Crime	2019 Homeless Involved Crime	Homeless Involved Crime, Percent Change
HOMICIDE (includes Manslaughter)	66	66	0%	12	8	-33.3%
RAPE	500	360	-28%	66	60	-9.1%
ROBBERY	2,584	2,340	-9%	294	396	34.7%
AGGRAVATED ASSAULT	4,350	4,296	-1%	613	780	27.2%
BURGLARY	3,851	3,185	-17%	74	115	55.4%
MOTOR VEHICLE THEFT	4,490	3,609	-20%	7	12	71.4%
LARCENY (incl.BFMV as reported for UCR)	17,014	15,475	-9%	461	602	30.6%
TOTAL VIOLENT	7,500	7,062	-6%	985	1,244	26.3%
TOTAL PROPERTY	25,355	22,269	-12%	542	729	34.5%
TOTAL PART I	32,855	29,331	-11%	1,527	1,973	29.5%

**Table 1a: Crime Comparison: Homeless Suspect and Homeless Victim Crime, April 1 through June 30, 2018 to April 1 through June 30, 2019**

Crime Comparison: Homeless Suspect and Homeless Victim Crime						
April 1 through June 30, 2018 to April 1 through June 30, 2019						
	2018 Crime with Homeless Suspect	2019 Crime with Homeless Suspect	2018 Crime with Homeless Suspect, Percent Change	2018 Crime with Homeless Victim	2019 Crime with Homeless Victim	2019 Crime with Homeless Victim, Percent Change
HOMICIDE (includes Manslaughter)	3	5	67%	11	6	-45%
RAPE	28	34	21%	59	50	-15%
ROBBERY	220	305	39%	120	167	39%
AGGRAVATED ASSAULT	472	583	24%	297	421	42%
BURGLARY	73	108	48%	2	7	250%
MOTOR VEHICLE THEFT	7	12	71%	0	0	N.C.
LARCENY (incl.BFMV as reported for UCR)	330	399	21%	151	241	60%
TOTAL VIOLENT	723	927	28%	487	644	32%
TOTAL PROPERTY	410	519	27%	153	248	62%
TOTAL PART I	1,133	1,446	28%	640	892	39%

N.C = Not calculable

## *The Los Angeles Police Department's 2019 Second Quarter Report on Homelessness*

### **ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS**

#### **Felony Arrests**

The felony arrest section of this report consists of open charges and warrant arrests. In the second quarter of 2018, there were 1,778 felony arrests. Felony arrests increased to 2,204 in the second quarter of 2019. This is an increase in felony arrests of 426 or a 24 percent increase. There were 1,253 felony open charge arrests in the second quarter of 2018. This number increased to 1,490 arrests in the second quarter of 2019. Felony open charge arrests for this period increased by 237 arrests or a 19 percent increase. During this period, the most significant changes in felony open charge arrests by number were those categorized as narcotics, with an increase of 73, aggravated assaults, with an increase of 62, and burglary, with a decrease of nine. By percent change, the most significant changes in felony open charge arrests were theft, with a 118 percent increase, narcotics, with a 73 percent increase, and homicides, with a 67 percent decrease.

During this same period, there was an increase in felony warrant arrests of 189 or a 36 percent increase. The most significant changes in felony warrant arrests by number were probation/parole violations, with an increase of 202, aggravated assaults, with an increase of 17, and "Other," with a decrease of 64. By percent change, the most significant changes in felony warrant arrests were probation/parole violations, with a 125 percent increase, theft, with a 100 percent increase, and domestic violence, with a 36 percent decrease. Table 2 illustrates this information.

In the second quarter of 2019, the Areas with the most felony open charge and warrant arrests were Central with 359 arrests, Hollywood, with 213 arrests, and Rampart, with 139 arrests.



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**Table 2: Felony Arrest of Persons Experiencing Homelessness, Second Quarter Comparison 2018-2019**

<b>FELONY ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS</b>				
	<b>2Q 2018</b>	<b>2Q 2019</b>	<b>Difference</b>	<b>% Δ</b>
<b>Total Felony Arrests*</b>	<b>1778</b>	<b>2204</b>	<b>426</b>	<b>24%</b>
<b>Open Charge Arrests</b>	1253	1490	237	19%
<b>Part I Violent</b>	342	421	79	23%
Homicide	3	1	-2	-67%
Rape	14	18	4	29%
Robbery	159	174	15	9%
Aggravated Assaults	166	228	62	37%
<b>Part I Property</b>	307	356	49	16%
Burglary	122	113	-9	-7%
Grand Theft Auto	129	128	-1	-1%
Burglary Theft From Vehicle	7	8	1	14%
Theft	49	107	58	118%
<b>Part II /Other</b>	604	713	109	18%
Narcotics	100	173	73	73%
Vandalism	88	99	11	13%
Domestic Violence	83	83	0	0%
Criminal Threats	80	77	-3	-4%
Other**	253	281	28	11%
<b>Felony Arrest Warrant</b>	<b>525</b>	<b>714</b>	<b>189</b>	<b>36%</b>
Probation / Parole Violation	162	364	202	125%
Narcotics	62	73	11	18%
Robbery	16	19	3	19%
Aggravated Assaults	37	54	17	46%
Burglary	29	33	4	14%
Theft	14	28	14	100%
Vandalism	13	19	6	46%
Domestic Violence	11	7	-4	-36%
Other	181	117	-64	-35%
<b>% Δ</b>	This symbol represents percent change.			
<b>Difference</b>	Represents the number difference from 2018 2Q to 2019 2Q.			
<b>Total Felony Arrests*</b>	Felony open charge arrests and felony warrant arrests represent a physical booking and only capture the primary charge.			
<b>Other**</b>	The other category for felony arrest consists of parole/probation violation, weapon violation, identity theft, felony with gun, bringing contraband to jail, arson, felony evading, concealed weapon, lewd act/sex crime, resisting officer, kidnaping, throwing object at vehicle, defrauding the DMV, forgery, DUI with injury, child endangerment, indecent exposure, stalking, intimidate witness, conspiracy to commit felony, hit and run with injury, mayhem, torture, false imprisonment, pandering, felony with the body armor, elder abuse, embezzlement, illegal entry, and extortion.			



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### **Misdemeanor Arrests**

The misdemeanor arrest section of this report consists of physical bookings for misdemeanor open charge or warrant arrests. In the second quarter of 2018, there were a total of 1,681 misdemeanor arrests of persons experiencing homelessness compared to the second quarter of 2019 with a total of 1,582 arrests. This is a decrease of 99 misdemeanor arrests or a six percent decrease. During this period, the most significant changes for open charge misdemeanor arrests by number were assault, with a decrease of 37, "Other," with a decrease of 10, and narcotics, with an increase of 38. The most significant changes for open charge misdemeanor arrests by percentage were false identification/information to Police Officer, with a 50 percent decrease, assaults, with a 44 percent decrease, and theft, with a 46 percent increase.

During this same period, there was a decrease in misdemeanor warrant arrests of 133 arrests or an 18 percent decrease. The most significant changes in misdemeanor warrant arrests by number were failures to appear, with a decrease of 118, narcotics, with a decrease of 33, and domestic violence, with an increase of 20. The most significant changes in misdemeanor warrant arrests by percentage were failure to appear, with a 56 percent decrease, trespass, with a 36 percent decrease, and domestic violence, with a 500 percent increase.

In the second quarter of 2019, the areas with the most misdemeanor open charge and warrant arrests were Central with 301 arrests, Hollywood, with 156 arrests, and Rampart, with 106 arrests.

Table 3 illustrates this information.

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**Table 3: Misdemeanor Arrest of Persons Experiencing Homelessness, Second Quarter Comparison 2018-2019**

<b>MISDEMEANOR ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS</b>				
	<b>2Q 2018</b>	<b>2Q 2019</b>	<b>Difference</b>	<b>% Δ</b>
<b>Homeless Misdemeanor -Total*</b>	<b>1681</b>	<b>1582</b>	<b>-99</b>	<b>-6%</b>
<b>Total Open Charge Arrests</b>	934	968	34	4%
Narcotics	392	430	38	10%
Theft	54	79	25	46%
Trespass	70	86	16	23%
Assault	85	48	-37	-44%
Violation of Court Order	107	108	1	1%
Prostitution	21	19	-2	-10%
Domestic Battery	36	51	15	42%
Resisting Arrest	21	14	-7	-33%
False Identification / Information to Police Officer	10	5	-5	-50%
Other Arrests**	138	128	-10	-7%
<b>Total Warrants</b>	747	614	-133	-18%
Failure to Appear	212	94	-118	-56%
Narcotics	187	154	-33	-18%
Traffic Warrant	4	5	1	25%
Assault	33	27	-6	-18%
Domestic Violence	4	24	20	500%
Theft	58	65	7	12%
Vandalism	25	31	6	24%
Trespass	45	29	-16	-36%
Other Arrests	179	185	6	3%
<b>% Δ</b>	This symbol represents percent change.			
<b>Difference</b>	Represents the number difference from 2018 2Q to 2019 2Q.			
<b>Total Misdemeanor Arrests*</b>	Open charge arrests and warrant arrests represent a physical booking, and only capture the primary charge.			
<b>Other Arrests**</b>	The other category for misdemeanor arrest includes LAMC violations, vandalism, DUI, possession of burglary tools, indecent exposure, vehicle tampering, brandishing, drunk in public, loitering to commit crime, DUI bicycle, identity theft, lewd act in public, driving vehicle without owner consent, illegal lodging, weapon violation, driving with suspended driver license, failure to register as a sex offender, possession of a syringe, false fire alarm, hit and run, possession of a shopping cart, throwing subject at vehicle, selling alcohol without license, child endangerment, trespass on railroad, possession of nitrous with intent to inhale, incitement to riot, challenge to fight, disturbing the peace, and vehicle theft.			

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**Release from Custody Citations**

There were 1,514 Release from Custody (RFC) citations issued to persons experiencing homelessness in the second quarter of 2019, compared to 2,057 RFC citations in the second quarter of 2018. This is a decrease of 543 RFC citations or a 26 percent decrease. The most significant changes in RFC citations by number were sleeping/blocking the sidewalk with a decrease of 356, drinking in public violations with a decrease of 164, and violations categorized as “Other”<sup>6</sup> with an increase of 239. The most significant changes in RFC citations by percentage were sleeping/blocking the sidewalk with an 83 percent decrease, storage of personal property with a 48 percent decrease, and, “Other” with a 103 percent increase.

Table 4 illustrates this information.

**Table 4: Release from Custody Arrest of Persons Experiencing Homelessness, Second Quarter Comparison 2018-2019**

<b>RELEASE FROM CUSTODY ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS</b>				
	<b>2Q 2018</b>	<b>2Q 2019</b>	<b>Difference</b>	<b>% Δ</b>
<b>Homeless RFC - Total</b>	<b>2057</b>	<b>1514</b>	<b>-543</b>	<b>-26%</b>
Narcotics	28	22	-6	-21%
Open Container	396	327	-69	-17%
Drinking in Public	362	198	-164	-45%
Sleeping/Blocking the Sidewalk	430	74	-356	-83%
Shopping Cart	201	119	-82	-41%
Storage of Personal Property	157	81	-76	-48%
Park/Beach Violation	251	222	-29	-12%
Other*	232	471	239	103%
<b>% Δ</b>	This symbol represents percent change.			
<b>Difference</b>	This represents the number difference from 2018 2Q to 2019 2Q.			
<b>Date Range</b>	RFC for 2Q 2019 were only available through June 24, 2019. Subsequently, the same date range from 2Q 2018 was utilized for this report.			
<b>Other*</b>	The other category for release from custody arrests consists of loitering, trespass, urinating in public, boardwalk vending, disturbing the peace in the library, vehicle dwelling, littering, smoking, and fare evasion.			

<sup>6</sup> See Table 4 for “Other” Category break down.

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**Personal Service Citations**

There were 417 personal service citations issued to persons experiencing homelessness in the second quarter of 2019, compared to 375 personal service citations issued in the second quarter of 2018. This change reflects an increase in personal service citations of 42 or a 11 percent increase. During this period, the most significant changes in personal service citations by number were violations categorized as “Others,” with an increase of 39, walking outside crosswalk, failure to yield to vehicle, with an increase of 14, and walking on a freeway/expressway, with a decrease of 21.

The most significant changes in personal service citations by percentage were walking outside crosswalk, failure to yield to vehicle, with a 33 percent increase, violations categorized as “Others,” with a 23 percent increase, and walking on a freeway/expressway, with a 72 percent decrease.

Table 5 illustrates this information.

**Table 5: Personal Service Citations of Persons Experiencing Homelessness, Second Quarter Comparison 2018-2019**

<b>PERSONAL SERVICE CITATIONS OF PERSONS EXPERIENCING HOMELESSNESS</b>				
	<b>2Q 2018</b>	<b>2Q 2019</b>	<b>Difference</b>	<b>% Δ</b>
<b>Personal Service Citations - Total</b>	<b>375</b>	<b>417</b>	<b>42</b>	<b>11%</b>
Crossing Roadway Against, Do Not Walk Signal	58	63	5	9%
Bicycle Equipment Violation	48	50	2	4%
Walking Outside Crosswalk, Failure to Yield to Vehicle	42	56	14	33%
Walking on a Freeway / Expressway	29	8	-21	-72%
Jaywalking	27	30	3	11%
Other*	171	210	39	23%
<b>% Δ</b>	This symbol represents percent change.			
<b>Difference</b>	This represents the number difference from 2018 2Q to 2019 2Q.			
<b>Date Range</b>	Personal service citations for 2Q 2019 were only available through June 24, 2019. Subsequently, the same date range from 2Q 2018 was utilized for this report.			
<b>Other*</b>	The other category for personal service citations include failure to stop at a red light, expired registration, walking outside the crosswalk, littering on a public road and no valid driver license.			

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### MENTAL EVALUATION UNIT

In the second quarter of 2019, the Department received a total of 5,620 calls for service and 1,419 were for persons experiencing homelessness. A total of 2,055 SMART calls were handled and 587 of those calls were for persons experiencing homelessness. Compared to the same time-period last year, the SMART calls handled reflects a decrease of 138 calls or six percent. There are several reasons for the decrease in SMART calls handled. First, due to a change of field operations, there are fewer SMART officers and Los Angeles County Mental Health clinicians deployed to the field. Second, there has been an increase in the number of patrol officers who are knowledgeable on mental health and substance abuse due to the Department's Mental Health Intervention Course (MHIT). 2785 officers have attended this course as of June 30, 2019. Third, the Mental Evaluation Unit has changed its overall response strategy. SMART officers are frequently asked to respond to critical incidents to assist with de-escalation or provide other advice, which has taken away from the overall availability of SMART officers to handle other calls.

During the second quarter of 2018, 12 percent of all SMART Calls handled for Service generated involved a person experiencing homelessness. This percent decreased to 10 percent in the second quarter of 2019.

Table 6 illustrates this information.

**Table 6: Mental Evaluation Unit Incidents, Second Quarter Comparison 2018-2019**

MENTAL EVALUATION UNIT INCIDENTS				
Year	2Q 2018	2Q 2019	Difference	% Δ
SMART Calls For Service	5,179	5,620	441	9%
SMART Calls For Service (Homeless)	1,256	1,419	163	13%
SMART Calls Handled	2,193	2,055	-138	-6%
SMART Calls handled (Homeless)	610	587	-23	-4%
% of Calls Handled Involving Persons Experiencing Homelessness to Crisis Calls	12%	10%		

### USES OF FORCE INVOLVING PERSONS EXPERIENCING HOMELESSNESS

#### Reportable Uses of Force (Categorical and Non-Categorical)

During the second quarter of 2019, Department personnel were involved in a total of 626 reportable use of force (UOF) incidents, of which 217 UOF incidents involved an individual who was experiencing homelessness. Of the 217 UOF incidents, there were three Categorical UOF and 214 Non-Categorical UOF incidents. In the second quarter of 2018, Department personnel were involved in a total of 547 UOF incidents, of which 182 involved an individual experiencing homelessness. Of the 182 UOF incidents, there were three Categorical UOF and 179 Non-

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Categorical UOF incidents. Quarter over quarter this represented an increase of uses of force involving persons experiencing homelessness of 35 or a 19 percent increase. This is more than the Department's overall increase of uses of force of 14 percent. The percentage of uses of force involving persons experiencing homelessness to Department-wide uses of force increased from 33 percent to 35 percent.

Table 7 illustrates this information.

**Table 7: Department-wide Uses of Force, Second Quarter Comparison 2018-2019**

DEPARTMENT-WIDE USES OF FORCE				
Unit	2Q 2018	2Q 2019	Difference	% Δ
Department-wide Uses of Force (Categorical & Non-Categorical)	547	626	79	14%
UOF Involving Persons Experiencing Homelessness (Categorical & Non-Categorical)	182	217	35	19%
% of UOF Involving Persons Experiencing Homelessness to Department-wide Uses of Force	33%	35%		

The Department's dedicated homeless outreach teams had a total of 12,044 contacts with persons experiencing homelessness in the second quarter of 2019. These contacts include the Homeless Outreach Proactive Engagement (HOPE), Resources Enhancement Services Enforcement Team (RESET), and the Transit Services Division Homeless Outreach Proactive Engagement Team (TSD-HOPE). During the second quarter of 2019, these teams had a rate of .15 percent uses of force for every contact. Department-wide the use of force rate for the same quarter of 2019 was .12 percent.

Table 8 provides an overview of the number of contacts and uses of force involving the Department's dedicated homeless and outreach teams during the second quarter of 2019.

**Table 8: Uses of Force Involving Dedicated Homeless Outreach Teams, Second Quarter 2019**

USES OF FORCE INVOLVING DEDICATED HOMELESS AND OUTREACH UNITS				
2Q 2019				
Unit	HOPE	RESET	TSD	Total
Number of Contacts with Persons Experiencing Homelessness	3,379	8,304	361	12,044
Number of Categorical UOF with Persons Experiencing Homelessness	0	0	0	0
% of Categorical UOF to the Number of Contacts with Persons Experiencing Homelessness	0%	0%	0%	0.00%
Number of Non-Categorical UOF with Persons Experiencing Homelessness	3	13	2	18
% of Non-Categorical UOF to the Number of Contacts with Persons Experiencing Homelessness	0.089%	0.157%	0.554%	0.15%



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### **DEDICATED DEPARTMENT HOMELESS OUTREACH AND ENFORCEMENT**

#### **Homeless Outreach Proactive Engagement (HOPE)**

The HOPE teams are a partnership that includes the LAPD, Los Angeles Homeless Services Authority (LAHSA), and the City of Los Angeles Public Works Departments – Bureau of Sanitation and Environment (LASAN). The partnership's objective remains the deployment of dedicated, flexible teams to improve the outcomes for persons experiencing homelessness with the goal of improving public health and safety and supporting communities across the City.

In the second quarter of 2019, the Department's HOPE teams had 3,379 contacts with persons experiencing homelessness. Of those contacts, a total of 26 percent resulted in referrals to housing or services. During the second quarter of 2018, the Department's HOPE teams had 4,263 contacts with persons experiencing homelessness, a total of 29 percent resulted in referrals to housing or services. The service per contact percentage decreased from 29 percent to 26 percent.

Table 9 reflects HOPE's second quarter data in comparison to the other homeless dedicated teams in the Department.

#### **Resources Enhancement Services Enforcement Team (RESET)**

The Resources Enhancement Services Enforcement Team (RESET) is assigned to Central Area, and has the primary mission of responding to service calls within the RESET boundary area, providing uniform foot beats, conducting homeless outreach, code enforcement and support protection for LASAN.

In the second quarter of 2019, the Department's RESET unit had 8,304 contacts<sup>7</sup> with persons experiencing homelessness. Of those contacts, a total of two percent resulted in referrals to housing or services. During the second quarter of 2018, RESET had 1,513 contacts with persons experiencing homelessness, a total of 34 percent resulted in referrals to housing or services. Due to the significant increase in contacts during the second quarter of 2019, there was a lower percentage of housing or service referrals per contact. The service per contact percentage decreased from 34 percent to two percent.

Table 9 provides an overview of the Department's outreach and enforcement efforts by RESET during the second quarter of 2019 in comparison to the other homeless dedicated teams in the Department.

#### **Transit Services Division Homeless Outreach Proactive Engagement Team (TSD-HOPE)**

The Department's commitment to end homelessness includes TSD-HOPE. Transit Services Division dedicates one supervisor and ten officers to homeless efforts.

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<sup>7</sup> RESET had created a better tracking system to capture homeless contacts more accurately.

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In the second quarter of 2019, the Department's TSD-HOPE team had 361 contacts with persons experiencing homelessness. Of those contacts, a total of 20 percent resulted in referrals to housing or services. During the second quarter of 2018, TSD-HOPE had 283 contacts with persons experiencing homelessness, a total of 34 percent resulted in referrals to housing or services. The service per contact percentage decreased from 34 percent to 20 percent.

Table 9 reflects the Department's data regarding TSD-HOPE's outreach and enforcement efforts during the second quarter of 2019 in comparison to the other homeless dedicated teams in the Department in 2018.

**Table 9: Dedicated Department Homeless Outreach and Enforcement, Second Quarter 2019**

DEDICATED DEPARTMENT HOMELESS OUTREACH AND ENFORCEMENT											
2Q 2019 vs 2Q 2018											
	HOPE 2018	HOPE 2019	RESET 2018	RESET 2019	TSD HOPE 2018	TSD HOPE 2019	Total 2018	Total 2019	Difference	% Δ	
Homeless Contacts	4,263	3,379	1513	8304	283	361	6,059	12,044	5,985	99%	
Field Interview (FI)	2,957	923	865	8304	146	358	3,968	9,585	5617	99%	
<i>Enforcement</i>											
Felony Arrest	9	4	119	37	0	10	128	51	-77	-60%	
Felony Warrant Arrest	18	3	56	89	3	15	77	107	30	39%	
Misdemeanor Arrest	26	6	67	20	1	2	94	28	-66	-70%	
Misdemeanor Warrant Arrest	36	5	23	26	5	2	64	33	-31	-48%	
5150 Hold	10	2	12	23	19	2	41	27	-14	-34%	
RFC	196	28	469	199	3	4	668	231	-437	-65%	
<i>Outreach</i>											
Housing Referrals to LAHSA	842	227	352	74	4	2	1198	303	-895	-75%	
Other Housing Referrals	40	12	72	24	53	24	165	60	-105	-64%	
Service Referrals to LAHSA	246	578	0	0	3	2	249	580	331	133%	
Service Referrals Other than LAHSA	97	46	85	39	37	43	219	128	-91	-42%	
Use of Force	0	4	3	13	0	2	3	19	16	533%	

### **DEPARTMENT'S PARTNERSHIP EFFORTS**

#### **LAHSA: Los Angeles Homeless Services Authority Efforts with the Department**

The Los Angeles Homeless Services Authority (LAHSA) is an important bridge between the City, County of Los Angeles, and non-profit service providers for persons experiencing homelessness. A collaborative approach between services within the City in coordination with LAHSA is critical to ending homelessness in the City. The Department's homeless outreach efforts are a coordinated effort with LAHSA to ensure persons experiencing homelessness have the best opportunity to connect with services.

Table 10 and 11 reflects the data provided by LAHSA, which illustrates their efforts throughout the City in collaboration with the Department.<sup>8</sup>

<sup>8</sup> Referral intakes by LAHSA, here, represent emails received from Department personnel assigned to a dedicated homeless outreach assignment.

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**Table 10: HOPE Email Referrals Received by LAHSA, Second Quarter 2019**

<b>HOPE EMAIL REFERRALS RECEIVED BY LAHSA</b>	
<b>2Q 2019</b>	
Referrals	234
Contacts	177
Coordinated Entry System	31
Shelter	13
Permanent	2
Family Solution Center (FSC)	4
TAY (Transitional Age Youth 18-21)	3

**Table 11: RESET Email Referrals Received by LAHSA, Second Quarter 2019**

<b>RESET EMAIL REFERRALS RECEIVED BY LAHSA</b>	
<b>2Q 2019</b>	
Referrals	45
Contacts	6
Coordinated Entry System	0
Shelter	1
Permanent	0
Family Solution Center (FSC)	0
TAY (Transitional Age Youth 18-21)	1

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**LAHSA: The Los Angeles Homeless Services Authority Efforts, Citywide**

Table 12, 13, and 14 present data related to LAHSA's intake and outreach efforts for the second quarter of 2019.

**Table 12: Operation Healthy Streets – Central Area (Skid Row) and Pacific Area (Venice Beach), Second Quarter 2019**

<b>OPERATION HEALTHY STREETS - CENTRAL AREA (SKID ROW) AND PACIFIC AREA (Venice Beach)</b>	
<b>2Q 2019</b>	
<b>Contacts</b>	<b>318</b>
<b>Coordinated Entry System Assessments</b>	<b>37</b>
<b>Placements- Total</b>	<b>9</b>
Permanent Placement	0
Family Reunification	0
Shelter Placement	7
Other Placement (Detox, Transitional, etc.)	2
<b>Services Provided- Total*</b>	<b>700</b>
Basic Needs / Services	651
Connection to FSC Provider	0
Transportation	49
Services Provided Total*: One person can receive multiple services per contact.	

**Table 13: C3 (County, City, Community) in Central Area (Skid Row), Second Quarter 2019**

<b>C3 (COUNTY, CITY, COMMUNITY) - CENTRAL AREA (SKID ROW)</b>	
<b>2Q 2019</b>	
<b>Contacts</b>	<b>335</b>
<b>Coordinated Entry System Assessments</b>	<b>0</b>
<b>Placements- Total</b>	<b>27</b>
Permanent Placement	16
Family Reunification	0
Shelter Placement	5
Other Placement (Detox, Transitional, etc.)	6
<b>Services Provided- Total*</b>	<b>1686</b>
Basic Needs / Services	1588
Transportation	98
Services Provided Total*: One person can receive multiple services per contact.	

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**Table 14: LAHSA HOPE – Homeless Engagement Team, Second Quarter 2019**

LAHSA HOPE - HOMELESS OUTREACH PROACTIVE ENGAGEMENT TEAM	
2Q 2019	
Contacts	1154
Coordinated Entry System Assessments	112
<b>Placements- Total</b>	<b>34</b>
Permanent Placement	0
Family Reunification	0
Shelter Placement	30
Other Placement (Detox, Transitional, etc.)	4
<b>Services Provided- Total*</b>	<b>4612</b>
Basic Needs / Services	4381
Connection to FSC Provider	37
Transportation	194
Services Provided Total*: One person can receive multiple services per contact.	

**LASAN: Los Angeles Public Works' Bureau of Sanitation**

The Los Angeles Department of Public Works, Bureau of Sanitation (LASAN), has three dedicated teams that address public health and safety issues. These three teams are the: 1) HOPE Rapid Response Team, which conducts public right of way enforcement, 2) Operation Healthy Streets (OHS), and 3) Clean Streets Los Angeles (CSLA). These three teams are supported by Department personnel whereby LASAN ensures the public health of all parties.

Table 15 reflects data related to LASAN's public health and safety efforts for the second quarter of 2019.

**Table 15: Los Angeles Public Work's Bureau of Sanitation (LASAN), Second Quarter Comparison 2018-2019**

LASAN	CSLA		HOPE		OHS	
	2Q 2018	2Q 2019	2Q 2018	2Q 2019	2Q 2018	2Q 2019
Tents Processed	967	876	875	2,203	510	233
No. of Bags Sent to Storage	123	204	128	287	104	82
Amount of Trash Collected By Sanitation Solids (tons)	601	833	287	358	162	107
Total Amount of Non-RCRA Urine/Feces (lbs)	9,960	15,581	3,041	11,065	2,905	2,950
Amount of Non-RCRA Paint Waste (lbs)	4,375	1,712	1,760	3,194	545	464
Amount of Non-RCRA Waste Oil (lbs)	5,385	2,735	1,130	1,725	203	105
No. of Sharps (Hypodermic Needles, Syringes, Razors, Knives, Blades)	7,301	4,146	1,987	2,772	4,360	1,549
No. of Drug Paraphernalia	374	450	282	132	167	70
No. of Piles/Locations with Rodents, Cockroaches	258	170	115	103	154	189

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### **PART 2: UPDATE ON THE DEPARTMENT'S 2019 HOMELESS INITIATIVES**

#### **PARTNERSHIPS WITH LAHSA, LASAN, AND DMH**

During the second quarter of 2019, the Department continued to participate in weekly policy group meetings where Citywide public health and safety matters were discussed, along with collaborative strategies to end homelessness. These policy group meetings involve input from the City family and aim at accomplishing the objectives outlined in the City's Homeless Strategy. The policy group meetings also oversee the utilization of the Unified Homelessness Response Center (UHRC).

On April 15, 2019, a Department of Mental Health (DMH) clinician was assigned full-time to the LAPD-Transit Services Division (TSD) HOPE team. The clinician's mission is to work with the TSD-HOPE team as a dedicated resource to connect individuals on the transit system with mental health resources. On June 4, 2019, the LAPD-Transit HOPE unit also added a DMH Social Worker, assigned to the team one day per week, who provides support for the TSD-HOPE team and the DMH clinician.

On April 30 and May 1, 2019, the Department provided LASAN personnel Mental Health Intervention Training (MHIT). This training included eight hours of classroom instruction on mental health, substance abuse and resource-based information. A total of 57 LASAN employees completed the training. Additional training dates for LASAN have been scheduled for the third quarter.

On June 13, 2019, the Department Homeless Coordinator's office and Operations-Valley HOPE officers trained approximately 100 newly hired LAHSA outreach employees. The training provided to LAHSA included information pertaining to our role and responsibilities in protecting and serving all members of the community, an overview of our dedicated resources, operational field deployment, our alignment with the UHRC, and information regarding the Department's commitment to end homelessness. This training was an opportunity to work with our LAHSA partners in support of the City's Homeless Strategy.

On June 23, 2019, four LASAN's Environmental Compliance Inspectors (ECIs), assigned to the Watershed Protection Program, began the Department's Basic Course Extensive Modular III training program. ECIs have peace officer powers to arrest and enforce environmental crimes including illegal dumping, chemical dumping, illicit discharges and performance of field test of harmful liquids, gases and solids found on public right-of-way. This Basic Course Modular training is approximately 144 hours long and is given over a ten-week period, including weekends and evenings. LASAN requested this training to enhance their training as it pertains to their duties and responsibilities and for Peace Officer Standards and Training (POST) certification. These four ECI's are expected to complete this training by September 2019.

#### **DEPARTMENT TRAINING**

On June 24, 2019, the Department Homeless Coordinator's office trained field supervisors assigned to Watch Commander school on homelessness. The training provided supervisors with



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information consistent with Department-wide strategies on homelessness, provided legal updates, reviewed HOPE field operations, and shared service provider resources and UHRC information to assist Area watch commanders. This training program will also be added to the Department's Supervisor school and instruction will begin during the third quarter of 2019.

The Department also continues to implement its Senior Lead Officers (SLOs) loan program with the Bureau HOPE teams. By providing SLOs the opportunity to cross train with HOPE officers, SLOs are exposed to the operations of LASAN, LAHSA and other HOPE duties and responsibilities. The program also provides the SLOs the ability to apply their training and knowledge in their Areas of assignment. During each deployment period, two SLOs are loaned to the HOPE teams. Beginning in August 2019, the Department will dedicate four SLOs, one from each Bureau every deployment period, to cross-train with our Department HOPE teams.

### **PARTNERSHIPS WITH HOMELESS ADVOCATES**

During the third quarter of 2018, the Chief of Police and the Mayor met with the Provider Alliance Group, a group of homeless advocacy representatives. It was agreed that the Department Homeless Coordinator would continue to meet with the Provider Alliance on a quarterly basis.

On May 15, 2019, the Department Homeless Coordinator and representatives from the Mayor's Office of City Homeless Initiatives, met with the Provider Alliance Group to discuss homeless strategies, protocols, and future collaborative efforts.

The Department provided an overview of the ABH protocols and provided clarification on the Department's role on the enforcement of Los Angeles Municipal Codes 41.18 (Sleeping/Blocking the sidewalk) and 56.11 (Storage of Personal Property). The Provider Alliance Group and the Department will continue discussions on training and the availability of resources to those in need.

### **WARRANT AND CITATION DISMISSAL PROGRAM FOR LOW-LEVEL, NON-VIOLENT OFFENDERS**

The Department continues to work in partnership and collaboration with the City Attorney's Office and the Los Angeles County District Attorney's Office in the development of a warrant and citation dismissal program for infraction citations (low-level, non-violent offenses). The Department is hopeful to have these efforts finalized with the Court, City and County in the very near future.

### **PUBLIC ADVOCACY FOR DEPARTMENT POSTURE ON HOMELESSNESS.**

The Department Homeless Coordinator and Public Information Director met with Senior Lead Officers (SLOs) and Commanding Officers to discuss the Department's role and messaging on the Department homeless strategy. In the second quarter of 2019, the Department met with Olympic Area, Southwest Area, Southeast Area, Pacific Area, and Wilshire Area. All Area visits are anticipated to be completed by the end of the third quarter of 2019.

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### **UTILIZATION OF THE UHRC**

The UHRC remains the operational hub of coordination for the City's efforts to provide a timely, effective, and coordinated street-level response to unsheltered homelessness across the City. A key role of the UHRC is to manage field operations and provide support of the ABH model including outreach, engagement, safety, and cleanup protocols.

On June 19, 2019, City of Los Angeles Mayor Eric Garcetti announced a new plan to overhaul street cleanups and illegal dumping, provide more services to persons experiencing homelessness and the launch of a pilot mobile hygiene facility in areas with the greatest need.<sup>9</sup>

To prepare for LASAN's upcoming Comprehensive Cleaning and Rapid Engagement (CARE) and CARE Plus (Care +) team deployment plan in the third quarter of 2019, the UHRC will coordinate CARE and CARE+ teams deployment. UHRC will also disseminate scheduling of CARE team operations and assist HOPE officers and field patrol officers with information on their designated zone coverage areas.

### **GET HELP APP PILOT PROGRAM**

On Nov 2, 2018, Los Angeles City Council unanimously passed a motion to pilot a City of Los Angeles Get Help Application, which is a smart phone online application that provides first responders reliable and verified local information on treatment services such as substance abuse, mental health and housing services. The goal is to have a quality control network that helps connect individuals with treatment and services that match the needs of individuals that officers encounter in the field.

During the course of the pilot program, the Get Help Application is being tested in the field with West Bureau and Central Bureau HOPE officers. Officers are being asked to provide their feedback and input on the use of the application. To date, the feedback has assisted in tailoring the application to the needs of the user and the individual seeking services. The application has successfully served as an additional tool that helps HOPE officers connect individuals with services and will be piloted in all bureaus by the end of the third quarter.

### **NALOXONE HYDROCHLORIDE PROGRAM**

On May 21, 2018, the Department Homeless Coordinator's unit, successfully launched a Citywide Naloxone pilot program designed to train, equip, and track officers participating in the Naloxone pilot program. To date, a total of 6,155 Naloxone kits have been distributed to Department field operations. As of June 30, 2019, the Department has deployed Naloxone 17 times, rendering lifesaving aide to 14 individuals suffering from an opioid overdose.

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<sup>9</sup> Mayor Garcetti Announces New Plan to Deploy New Sanitation Teams, Deliver Services to Homeless Encampments, June 19, 2019 - <https://www.lamayor.org/mayor-garcetti-announces-new-plan-deploy-new-sanitation-teams-deliver-services-homeless-encampments>