

INTRADEPARTMENTAL CORRESPONDENCE

August 19, 2020
1.11

TO: The Honorable Board of Police Commissioners

FROM: Chief of Police

SUBJECT: THE LOS ANGELES POLICE DEPARTMENT'S 2020 BI-ANNUAL REPORT ON HOMELESSNESS.

RECOMMENDED ACTIONS

It is recommended that the Board of Police Commissioners REVIEW and APPROVE the attached report titled *The Los Angeles Police Department's 2020 Bi-Annual Report on Homelessness*.

DISCUSSION

The Los Angeles Police Department, in keeping with the City of Los Angeles' (City) priority to address the homeless crisis, presents *The Los Angeles Police Department's 2020 Bi-Annual Report on Homelessness*. This report is an update to the Department's strategies and efforts to end homelessness. The Department maintains our long-standing objective to protect the rights of all individuals in the City regardless of housing status, assist the most vulnerable population, and enforce the law as a matter of last resort, when dealing with quality of life violations.

This report is divided into two parts. The first portion of this report is the narrative form of what the Department Homeless Coordinator had completed during this extraction cycle. The second part of this report is the appendices which provide statistical support to illustrate the following categories: crime, victimization, arrest, crisis calls, uses of force, dedicated homeless outreach and enforcement, and the services provided by the Department's partners.

If additional information regarding this report is needed, please contact Commander Donald Graham, Department Homeless Coordinator, Office of Operations at (213) 486-6633.

Respectfully,



MICHEL R. MOORE
Chief of Police

Attachments

The Los Angeles Police Department's
2020 Bi-Annual Report on Homelessness



Prepared by,
Commander Donald R. Graham, JR., MBA
Department Homeless Coordinator

MICHEL R. MOORE
Chief of Police

July 13, 2020

The Los Angeles Police Department's 2020 Bi-Annual Report on Homelessness

PURPOSE

The Los Angeles Police Department (Department), in keeping with the City of Los Angeles' (City) priority to address the homeless crisis, presents *The Los Angeles Police Department's Bi-Annual Report on Homelessness*.

The Department Homeless Coordinator (DHC) created three goals: Build trust and partnership with all shared responsibility partners; Provide clear messaging to manage internal and external expectations; and, Common operating picture for the Department in policy, interactions, and, if needed, enforcement with Persons Experiencing Homelessness (PEH). These goals have created a touchstone for the DHC and the Department in clarifying importance and focus as it relates to PEH.

BUILDING TRUST AND PARTNERSHIP

Utilization of the Unified Homelessness Response Center

Due to the COVID-19 pandemic, the COP had requested the DHC to temporarily relocate the hub of operations to the Unified Homelessness Response Center (UHRC) located at the Emergency Operations Center (EOC). On March 18, 2020, the DHC established its command at the UHRC with specific focus on protecting PEH against COVID-19 and expanded the UHRC to a seven day per week coverage. On March 19, 2020, the Mayor of Los Angeles issued "Public Order Under City of Los Angeles Emergency Authority, Safer At Home."

During this extraction period, the Unified Homelessness Response Center (UHRC) expanded from an administrative role supporting CARE (+) to an operational role expanding temporary housing of PEH through the Mass Shelter Expansion Program (MSEP) to an unprecedented level. The housing expansion started with Tier 3¹ and expanded into Tier 1² through the Recreational Vehicle (RV) housing program. The UHRC also supported the Wellness Surge, led by the Los Angeles Fire Department, testing unsheltered PEH for COVID-19.

Mass Shelter Expansion Program³

The DHC, in partnership with Los Angeles Recreation and Parks (RAP), LAHSA, Department of Transportation (LADOT), Los Angeles Sanitation and Environment (LASAN), and the Department of Public Works - Bureau of Engineering (BOE) were able to stand up the first eight MSEP sites within three days. This expanded to a total of 24 MSEP⁴ sites and included additional partnerships with Go RN, Department of Mental Health (DMH), Los Angeles Public

¹ Congregate housing for PEH at Recreation and Park sites.

² Shelter for those that could be disproportionately impacted by COVID-19 due to age (over 65) or underlying health conditions.

³ See Appendix, page 1 and 2, for a statement from Anthony-Paul (AP) Diaz, Esq. Executive Officer and Chief of Staff for Los Angeles Recreation and Parks.

⁴ See Appendix, page 3

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Library, Get Help, Los Angeles County Department of Public Health (DPH), UCLA School of Medicine, GSG Protective Services, and Allied Universal Security.

The MSEP Tier 3 sites had a maximum capacity of 1,021 beds, but housed 2,240 total unique PEH. MSEP sites participants were prioritized for Tier 1 housing in the State's Project Room Key as well as transitional and permanent housing through LAHSA.

During the first week of the MSEP surge, the UHRC was tasked by the COP to staff two sworn officers at each of the sites through the Department's Cash Overtime Allotment for Scheduling and Timekeeping (COAST) system. This became the second largest use of COAST deployment, second only to Metropolitan Transit Authority (MTA), and was stood-up on a two-day turn-around from posting to deployment. This deployment consisted of 78 deployment spots per 24-hour period.

LAPD has been a consistent presence at MSEP sites since the first deployment. After the COAST deployment, the staffing model was transferred to a model which included the modified mobilization of Office of Special Operations (OSO) and Office of Support Services (OSS) and oversight was provided according to a bureau model.

Recreational Vehicle – Tier 1 Sites

The California Governor's Office of Emergency Services (CalOES) had provided the City of Los Angeles with 535 RVs to be utilized during the crisis. The DHC was assigned as lead in the RV project and coordinated efforts of the various departments. After much discussion on alternatives, the decision from the Mayor's Office was to utilize the RVs as Tier 1 housing for PEH. DHC partnered with CalOES and RAP for transportation, acceptance, and interim storage of the RVs. Chief Joe Losorelli, RAP Park Rangers, was tasked with receiving and cataloging each of the RVs at Hansen Dam Recreation Center. BOE was tasked with the planning and placement of each of the Tier 1 RVs. In cooperation with RAP, Department of Water and Power (DWP), LASAN, and Department on Disability (DoD), eight RV sites were opened and only one of those sites have been decompressed during this extraction period.⁵ Four of the eight sites were opened in collaboration with, and dedicated to, the Los Angeles County Project Room Key (PRK) sheltering program.

Transportation⁶

DHC partnered with LADOT as a supportive collaboration to ensure PEH were able to have transportation to facilitate the quickest and safest opportunity to transition from the streets to the MSEP sites. This collaboration included an LADOT public bus and driver with two LAPD officers. The two police officers were assigned a thermometer and provided four screening questions to ensure COVID-19 positive or symptomatic PEH would not be admitted into congregational environment.

⁵ See Appendix, page 4

⁶ See Appendix, page 5, for the unredacted statement from Paul Weinberg, Emergency Management Coordinator, LADOT:

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This program started as “streets to shelter” and expanded to “streets to showers,” in partnership with the YMCA shower program, “shelter to showers”, decompression⁷ of the MSEP sites and other miscellaneous support. Decompression had serviced MSEP sites to other MSEP (Tier 3) sites, MSEP sites to Tier 1 RV and PRK sites, and MSEP or RV sites to other supportive housing in the County. Over 460 PEH had been serviced through this transportation collaboration during this extraction period.

Thermometers

DHC recognized early on that having effective temperature taking protocols would be invaluable in ensuring COVID-19 does not spread into an unaffected population, both internally and externally. The Department located 50 thermometers in the Department’s inventory and DHC immediately distributed them to the RAP sites, transportation details, and each of the geographic divisions with testing protocols. During the initial breakout of COVID-19, thermometers were in short supply and an order had been procured through the Emergency Operations Center (EOC) but was delayed in customs in China. On April 8, 2020, the DHC was able to obtain a source from the manufacturer⁸ and completed a purchase for 1000 thermometers of use in the City. Due to the urgent need for working, reliable thermometers, and shipping would have caused an unreasonable delay, the UHRC staff facilitated the transportation from within the unit and was able to deploy them in the field within 15 hours of ordering.

Naloxone Hydrochloride Training

Go RN⁹ had received the contract from the City to staff each of the MSEP sites as a front-line medical assessment and response unit. The DHC recognized Narcan would be an important tool for the MSEP sites. On May 5, 2020, the DHC conducted training at PHF for Go RN staff with LAFD. Go RN had video recorded the training session and developed an e-learning platform to distribute within their organization. The company-wide distribution of the e-learning platform allowed for quick training of their staff and their ability to administer this life-saving medication to a client who could be going through an opiate overdose. The DHC had provided to Go RN¹⁰ Narcan doses from its existing stock and had them distributed to each of the MSEP sites.

Wellness Surge

The Mayor’s Office had requested COVID-19 testing protocol development for the unsheltered PEH community based on models of potential mortality among that population. The effort took on an emergency, lifesaving approach and the Mayor’s office called upon its two emergency response departments to provide structure and communication. LAFD¹¹ took a lead role in the administering of the COVID-19 tests and notifications of positive results through pop-up sites

⁷ Decompression is the movement of clients from one targeted MSEP site to another in preparation for the initial site to transition from a shelter back to a community recreation center.

⁸ iHealth PT3 120 San Lucar Court, Sunnyvale, CA 94086.

⁹ www.gornapp.com

¹⁰ See Appendix, page 6, for the unredacted contribution from Jenny Estevez, RN, Vice President of Clinical Operations for Go RN

¹¹ See Appendix, page 7, for the unredacted contribution from Assistant Chief Orin Saunders, Fire Prevention and Public Safety Bureau, Los Angeles Fire Department

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and roving teams. The Department took on the role of communication, safety, and the distribution of tents and Shelter in place (SIP) kits. The COP loaned a Captain to the DHC as an organizational lead of the Wellness Surge under the supervision of the DHC. Life Safety Teams (LST) had been established consisting of a Multi-Disciplinary Team (MDT¹²), Homeless Engagement Team (HET¹³), LAFD, LAPD Homeless Outreach and Proactive Engagement (HOPE) Teams, Central Area Resources Enhancement Services Enforcement Team (RESET), DHC, and the Homeland Security Advisory Council (HSAC). LST were deployed to each of the bureaus as well as a dedicated team to Skid Row. The DHC worked with HSAC's SALUS platform¹⁴ and developed an in-field tracking system. Each team was trained to upload statistical information daily that would be posted at the UHRC in real time on a custom dashboard. The DHC organized and continue to lead twice-daily conference calls for the LST and Command Staff to provide any needed assets, debrief any issues, and plan for the next operational period. During this extraction period 16,846 PEH were contacted, 4,348 tests were administered and only 48 tests in the PEH community had returned positive for COVID-19.

GET HELP Application Launch

To leverage available technology and modernize the Department's approach to connecting PEH to resources and service providers, the DHC partnered with GET HELP to utilize their mobile application for information on the availability of services and shelter beds. The GET HELP app allows officers and other city partners to access the real-time availability and location of services such as shelters and bed availability, asset management for property storage, food banks, and laundry services.

At the beginning of 2020, the GET HELP app launched to all Department HOPE, RESET, Hollywood Coordinated Outreach Resource and Enforcement (CORE), and Senior Lead Officers in OWB. GET HELP also worked with Weingart Center to assist Central Bureau officers with real-time availability of shelter beds. Due to the early success of GET HELP it was planned to expand to the other bureaus so that officers could offer PEH information about shelter beds after hours and on weekends when other service providers are not available. This intended expansion was delayed due to the COVID-19 pandemic. GET HELP was called upon to assist in the crisis response to directly support the MSEP sites. GET HELP provided the Bed Management Platform created for homeless shelters to manage the MSEP sites and trained over 100 RAP employees within weeks of the crisis.

During this extraction period, GET HELP added 1,971 beds to the system, facilitated the service of 4,071 clients, and authorized and trained 2,436 users.

¹² The People Concern with LA Christian Health, Homeless Healthcare Los Angeles, Mental Health America Los Angeles, LA Family Housing with NEVHC, St. Joseph Center with Family Clinic, The People Concern with Saban Clinic.

¹³ LAHSA

¹⁴ SALUS is a crisis and event management platform using Geographic Information Systems (GIS) mapping technology to manage and analyze data.

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Due to the success of the GET HELP app utilization for the MSEP sites, RAP has contracted with GET HELP to extend their use for future shelters, including Winter Shelters, and emergency response such as wildfires or earthquakes.

GET HELP partnered with LASAN in coordination with the DHC for the management of storage units and tracking of property belonging to PEH. This tracking will allow officers in the field to assist PEH with locating any property stored by LASAN, as well as explain the process for them to retrieve their items.

GET HELP¹⁵ plans to add an additional 8,000 beds to their system, expand the app to all Department officers, and coordinate with more City and county agencies to bring to light the vision of “No Wrong Door.”

Safe LA Operational Deployment

During the Safe LA mobilization and deployment, the DHC and UHRC were retasked with maintaining the Operations Section of the Department's Command Post. DHC was able to have LASAN, through our continued partnership, stage two employees at the Operations Section table to track all protests in the City. This provided a roadmap for a team of LASAN's trucks to retrace the protest routes, starting at 0400 the next morning, to clean up any debris that were left from the previous night. The DHC provided direction to LASAN concerning the staging of potential items that could be utilized as projectiles during scheduled planned protests (rocks, bricks, rebar, etc.). LASAN deployed assets and removed those potential projectiles prior to the planned protests.

MSEP sites continued to operate during the Safe LA mobilization as various sites experienced large protests in their area. The DHC kept in constant communication with RAP management creating a plan for shelter managers to independently lock down their shelter for the safety of the PEH and staff, which only needed to be implemented once during Safe LA.¹⁶

DEPARTMENT MESSAGING

Defining LAPD's Role in Reducing Homelessness

The DHC believed it was important that the Department had the same vocabulary and definitions regarding the PEH community. Because of this the DHC has created a glossary with the most common terms and practices used by City, county, state, and private entities involved with assisting PEH and posted it on the DHC's infoweb.¹⁷

Department Training

The role of the Senior Lead Officer (SLO) for the DHC was repurposed as a subject matter expert who could respond to various community meetings, in-service training, and Department

¹⁵ See Appendix, pages 8-10, for the unredacted contribution from Tony Greco, Founder and CEO of Get Help.

¹⁶ Pan Pacific Park, May 30, 2020

¹⁷ See Appendix, page 11-17, for Glossary

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Areas to provide information consistent with Department-wide strategies on homelessness, legal updates, review HOPE field operations, share service provider resources, and UHRC information. During this extraction period the DHC's SLO provided training to officers assigned to supervisor school, met with area SLOs and commanding officers at Harbor, Rampart, Newton, and Hollenbeck Areas, and conducted roll call training at West Valley Area, Air Support, Van Nuys Area, and Northeast Area. Due to COVID-19 and Safe LA protests, this list is not as expansive as DHC had planned.

The DHC participated in the Community Relations Summit hosted by Operations-South Bureau. The Community Relations Summit was attended by all LAPD SLOs, Community Relations Office (CRO) officers, Community Safety Partnership (CSP) officers, and HOPE Teams. The DHC spoke on Department-wide strategies and updates on policy and procedure related to homelessness, as well as partnerships with LASAN and LAHSA.

Adopt a Tent Replacement Program (ADA Access on Public Sidewalks)

The Department had purchased 600 tents at the start of COVID-19 pandemic to assist PEH in the "Shelter in Place" directive for droplet control and prevent the spread of COVID-19 in the homeless population. These tents were initially provided to HOPE and RESET for distribution to PEH, but as the Wellness Surge program was implemented, this task was transferred to LAHSA through the LST under specific guidelines. The initial acceptance of the tents in the homeless community waned due to the stigma of the tent being associated with COVID-19 symptomatic individuals within the PEH population. LAPD in cooperation with the Mayor's Office had developed Shelter in Place (SIP) kits to be handed out to PEH who were symptomatic. These SIP kits included a week worth of masks, gloves, hand sanitizer, and a trash bag for disposal of the provided items.

COMMON OPERATING PICTURE FOR THE DEPARTMENT

COVID-19 Effect on CARE and CARE PLUS

In response to the COVID-19 outbreak, the Los Angeles City Council voted on March 17, 2020, to temporarily suspend LAMC 56.11, which requires tents to come down during prohibited hours (0600 hours to 2100 hours), provided that the location of the tent does not impede ADA access, or is not within 10 feet of an operable driveway or within 10 feet of an operational and utilizable entrance, exit, or loading dock. Due to the suspension of this enforcement, LASAN suspended all posted operations and only enforced LAMC 56.11 if any of the above exceptions were met. LASAN CARE Plus operations conducted only "Spot Cleaning" and illegal dumping pick up at planned locations. The temporary suspension of LAMC 56.11 is still in effect as of the writing of this report.

The Department HOPE teams continued to utilize a zone coverage model in the area surrounding CARE and CARE+ operations to monitor the radio frequency and respond to any LASAN emergency or non-emergency service calls¹⁸.

¹⁸ See Appendix, page 18, for CARE (+) response table

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Due to the Wellness Surge during COVID-19 response and during Safe LA, HOPE officers were unable to provide dedicated coverage of CARE operations to the extent they were previously assigned. Despite the reduction in dedicated coverage, the Department was still able to provide needed assistance to LASAN with existing patrol resources. The DHC also submitted Administrative Order 9¹⁹ which established the definition for CARE, radio designations, and types of CARE unit requests via radio so that officers are aware of their responsibilities to respond to service calls made by LASAN.

Department Role in City-Led Initiative to Eliminate Homelessness

On February 20, 2020, Assistant Chief Robert Arcos, Director, Office of Operations, published a Notice reminding the Department that we “fully embrace the ‘Services-Led’ approach to contacting persons who are experiencing homelessness” and “officers should view enforcement actions for quality-of-life offenses associated with homelessness as a last resort.” This notice was recommended by the DHC and supported Department-wide.

Mobile Digital Computer Recap Codes

Effective January 1st, 2020, new Mobile Digital Computer (MDC) Recap Codes became available to assist the Department to capture data in an accurate and timely manner when a radio call or incident involves a PEH. The information recorded will help the Department identify trends and guide development of strategies for crimes involving PEH.

The SLO for the DHC had conducted roll call training in some Geographic Areas throughout the Department to increase awareness of the new codes and properly train patrol officers on their use.

Department Field Interview Cards

On March 17, 2020, the Department published Administrative Order No. 5²⁰ adding “Homeless” in the Subject Information Field to better allow for better statistical analysis, more accountability, and potentially providing better services to PEH based on that information. This update reminded Department personnel the definition of “Homeless” as defined in Department Manual Section 1/240.07.

Naloxone Hydrochloride Program (Administrative)

During this extraction period, the Department was able to procure 4,800 Narcan doses to replace the previously obtained expiring doses. The process of exchanging the doses has started and will continue over the next several months.

To date, a total of 6,981 Naloxone kits have been distributed to Department field operations. As of June 30, 2020, the Department has deployed Naloxone 25 times, rendering lifesaving aide to 22 individuals suffering from an opioid overdose.

¹⁹ 5/21/2020

²⁰ Field Interviews-Revised; and, Field Interview Report, Form 15.43.00-Revised.

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Clarification of Towing and Releasing Vehicles

On February 5, 2020, the DHC met with Commission Investigation Division (CID) detectives, the City Attorney's Office, and Executive Director of the Los Angeles Police Commission to develop a policy to allow impounded vehicles valued under \$500 to be dismantled instead of auctioned. This project has been placed on hold during this extraction period due to the COVID-19 response and Safe LA protests.

DATA DRIVEN INFORMATION

Attached as addenda items to this Bi-Annual Report on Homelessness are each of the tables related to PEH. These include Victim-Suspect year over year crime comparison²¹; HOPE and RESET outreach and enforcement²²; Departmentwide UOF year over year statistics and HOPE and Reset Use of Force (UOF) breakdown²³; Breakdown of UOF by call, force, and indication of mental illness²⁴; Felony arrests of PEH²⁵; Misdemeanor arrests for PEH²⁶; Release from Custody and Personal Service Citations for PEH²⁷; Mental Evaluation Unit (MEU) incidents²⁸, as well as City partners supplied data to include LASAN²⁹ and LAHSA.³⁰

Statistical Anomalies

Crime Comparison

Homicides where the suspect was homeless had increased 17% and where the victim was homeless had increased 9%, while the City-wide increase was only 6%.

Burglaries where the suspect was homeless had increased 50%, from 214 in 2019 to 320 in 2020, while the City-wide increase was less than 1%.

Aggravated Assaults where the suspect was homeless had increased 15%, from 1,095 in 2019 to 1,260 in 2020, while the City-wide increase was only 1%.

Outreach and Enforcement

Overall there was a significant decrease among most reportable areas on both enforcement and outreach due to COVID-19 and Safe LA responses. The increase in Felony Arrests appears statistically significant, but the low number of actual arrests account for the higher than average statistical change.

²¹ See Appendix, page 20

²² See Appendix, page 21

²³ See Appendix, page 22

²⁴ See Appendix, page 23

²⁵ See Appendix, page 24

²⁶ See Appendix, page 25

²⁷ See Appendix, page 26

²⁸ See Appendix, page 27

²⁹ See Appendix, page 28

³⁰ See Appendix, page 29

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Felony Arrests of PEH

Both Part I violent and property crimes have increased. Felony arrests outpaced the increase in crime comparison and could be attributed to Safe LA protests, i.e. 46 burglary arrests were for looting.³¹

Misdemeanor Arrests of PEH

The overall arrests for misdemeanors of PEH had decreased significantly during this extraction period with an overall decrease of 45%. The only statistically significant area is arrest for Violation of Court Order with an increase of 79%, from 143 in 2019 to 256 in 2020.³²

RFC of PEH

The overall RFC's for the PEH population had decreased significantly during this extraction period with an overall decrease of 20%. The only statistically significant area is the Other³³ category. This is largely due to trespass (119) or loitering (288) which accounts for 65% of all RFCs.

Personal Service Citations of PEH

The overall Personal Service Citations for the PEH population had decreased 10% during this extraction period. The only statistically significant area was for walking on a freeway/express way and all were cited in North Hollywood.

CLOSING

Each of our partners at the UHRC were provided a copy of this report for final thoughts. Each entity was provided an opportunity to include an addenda items pursuant to their outreach and operations for considerations of the Board of Police Commissioners and all responses are attached.

³¹ Penal Code 463

³² Penal Code 166(C)(1) and 273.6(a)

³³ Removing laundry cart from premises, blocking entrance, trespass on private property, urinating in public, vending violations, gambling, obstructing sidewalk with trash and transit related violations.

Appendices

**DEPARTMENT OF RECREATION
AND PARKS**

BOARD OF COMMISSIONERS

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(213) 202-2633 FAX (213) 202-2614

July 1, 2020

Los Angeles Board of Police Commission
100 West 1st Street, Suite 134
Los Angeles, CA 90012

President Eileen Decker
Vice President Shane Murphy Goldsmith
Commissioner Dale Bonner
Commissioner Steve Soboroff
Commissioner Sandra Figueroa-Villa

RE: Commendation of LAPD in support of City Homeless Shelter Operations

Dear Police Commissioners:

Under the City Charter, the Los Angeles Department of Recreation and Parks (RAP) serves as the mass-care shelter and welfare arm for the city during states of emergency. When the pandemic hit Los Angeles in early March, Mayor Eric Garcetti requested RAP transform 24 recreation centers into housing and shower shelters for the City's most vulnerable populations to contain the spread of COVID-19. We are currently supporting 16 centers. Integral to our citywide shelter operations is the safety of our staff, residents and the public. The Los Angeles Police Department (LAPD) has been an invaluable partner in making these public safety missions possible.

Specifically, I would like to call attention and acknowledgment of LAPD's assistance in the following areas:

- Onsite shelter support for clients and staff
- Safety rules and protocols for shelter sites
- Logistical support through contract security services
- Shelter transportation support
- Provision of security items for safety precautions
- Community relations and crime prevention
- Assistance with the consolidation and demobilization plan
- Congeniality, team work, leadership, care & compassion



These LAPD services and protections have provided shelter staff and residents critically necessary support, reflective of our City workers rising to the occasion to support the pandemic. The professionalism, compassion, and the response officers have shown is invaluable, impressive and critical. Beyond preventing crime and supporting community relations at our parks and facilities, the LAPD's presence has helped our staff feel safe and protected while performing their Disaster Service Worker Mass Care and Shelter mission.

On behalf the Department of Recreation and Parks, and our General Manager, I would like to thank the Los Angeles Police Department for the tremendous assistance they provide RAP and our community during the COVID-19 pandemic.

We are extremely grateful for the support we have received from LAPD and we look forward to the continued partnership as we continue to collectively work to create and foster the Mayor's vision for a Safer and Strong LA.

Yours sincerely,



Anthony-Paul (AP) Diaz, Esq.

Executive Officer & Chief of Staff
LA Recreation and Parks

cc: Michael A. Shull, General Manager
Sylvia Patsouras, President RAP Commission
Deputy Mayor Barbara Romero, City Services
Deputy Mayor Jeff Gorell, Public Safety
Deputy Mayor Christina Miller, Homeless Initiatives
Brian Buchner, Chief Homeless Initiatives
Michel Moore, Chief LAPD
Donald Graham, Commander LAPD
Jimmy Kim, RAP Emergency Management Division

MSEPP Sites

Facility Name	Address	Division	RD	CD	Open Date	Close Date
Operations Central Bureau						
Alpine Rec	817 Yale St, Los Angeles 90012	Central	111	1	4/6/2020	6/24/2020
Echo Park Rec	303 Patton St, Los Angeles 90026	Ramport	238	1	3/20/2020	
Downey Rec	1772 N Spring St, Los Angeles 90031	Hollenbeck	421	1	4/3/2020	
Pecan Rec	145 S Pecan St, Los Angeles 90033	Hollenbeck	461	14	4/20/2020	6/5/2020
Yosemite Rec	1840 Yosemite Dr, Los Angeles 90041	Northeast	1117	14	3/20/2020	
Central Rec	1357 E 22Nd St, Los Angeles 90011	Newton	1324	9	4/3/2020	
Operations South Bureau						
Denker Rec	1550 W 35Th Pl, Los Angeles 90018	Southwest	356	8	4/6/2020	6/15/2020
Normandale Rec	22400 Halldale Ave, Torrance 90501	Harbor	507	15	4/6/2020	5/17/2020
St Andrews Pl Rec	8701 S Saint Andrews Pl, Los Angeles 90047	77th	1273	8	4/6/2020	6/15/2020
109th Rec	1464 E 109th St, Los Angeles, CA 90059	Southeast	1836	15	3/20/2020	
Green Meadows Rec	431 E 89Th St, Los Angeles 90003	Southeast	1805	9	4/6/2020	5/17/2020
Operations Valley Bureau						
VNYS/Sherman Oaks Rec	14201 Huston St, Sherman Oaks 91423	Van Nuys	964	4	4/22/2020	
North Hollywood Rec	11430 Chandler Blvd, North Hollywood 91601	North Hollywood	1547	2	3/20/2020	
Valley Plaza Rec	12240 Archwood St, North Hollywood 91606	North Hollywood	1503	2	4/27/2020	6/29/2020
Granada Hills Rec	16730 Chatsworth St, Granada Hills 91344	Devonshire	1747	12	3/20/2020	
Northridge Rec	18300 Lemarsh St, Northridge 91325	Devonshire	1754	12	3/27/2020	6/23/2020
Woodland Hills Rec	5858 Shoup Avenue Woodland Hills, 91367	Topanga	2175	3	3/27/2020	
Operations West Bureau						
Hollywood Rec	1122 Cole Ave, Los Angeles 90038	Hollywood	666	13	3/27/2020	6/8/2020
Pan Pacific Rec	7600 Beverly Blvd, Los Angeles 90036	Wilshire	724	4	3/20/2020	
La Fayette Rec	625 La Fayette Park Pl, Los Angeles 90057	Olympic	2029	10	4/3/2020	6/5/2020
Shatto Rec	3191 W 4Th St, Los Angeles 90020	Olympic	2029	13	4/22/2020	6/19/2020
Chevot Hills Rec	2551 Motor Ave, Los Angeles 90064	West LA	885	5	3/20/2020	
Westwood Rec	1350 S Sepulveda Blvd, Los Angeles 90025	West LA	855	5	3/20/2020	
Westchester Rec	7000 W Manchester Ave, Los Angeles 90045	Pacific	1484	11	3/27/2020	

RAP Trailer Shelter Sites						
Facility Name	Address	Division	RD	Bureau	CD	
Green Meadows Trailers	431 E 89Th St, Los Angeles 90003	Southeast	1805	OSB	9	
Granada Hills Trailers	16730 Chatsworth St, Granada Hills 91344	Devonshire	1747	OVB	12	
Woodland Hills Trailers	5858 Shoup Avenue Woodland Hills, 91367	Topanga	2175	OVB	3	
Cheviot Hills Trailers	2551 Motor Ave, Los Angeles 90064	West LA	885	OVB	5	
Westwood Trailers	1350 S Sepulveda Blvd, Los Angeles 90025	West LA	855	OVB	5	
Westchester Trailers	7000 W Manchester Ave, Los Angeles 90045	Pacific	1484	OVB	11	
Friendship Park	3201 W Riverside Dr, Los Angeles 90039	Northeast	1132	OCB	4	
Rancho Cienega Park	5001 Obama Blvd, Los Angeles, CA 90016	Southwest	351	OSB	10	

Summary of LAPD/ LADOT coordination for emergency shelter program

"During the response operations to the Covid 19 event, Los Angeles Department of Transportation was critical to the success of bringing people indoors to Recreation and Parks emergency shelters, from street based homelessness. The Police Department on the LADOT buses provide temperature checks to people boarding the buses ,en route to emergency shelter. This served as a screening opportunity to ensure that people entering the city emergency shelter programs were not exhibiting Covid 19 symptoms. The second role for LAPD on the LADOT buses during the emergency sheltering operations was to assist in ensuring the safety of passengers and operators if needed. Once the Recreation and Parks shelters began to close, the partnership between LAPD and LADOT continued. LADOT's primary concern was to provide a safe environment for transit operators and guests being transported to either other shelter sites or more permanent housing alternatives.

As the city expanded services, LADOT assisted with transport for a "street to shower" partnership with the YMCA. LAPD continued to provide temperature checks."

Thank you, Paul



Paul Weinberg
Emergency Management Coordinator

Los Angeles Department of
Transportation
Desk: 213 293 5063 Cell: 213 294

6708
**"Make a Kit, Make a Plan,
Be Informed..."**

Police Commission Report

During this pandemic, Go RN has had the great opportunity to be part of this amazing initiative to provide care and Covid 19 screenings to the most vulnerable and homeless community in the City of Los Angeles. This collaborative effort could not be possible without the support and guidance of each team member. As a member of the team, LAPD is invaluable. They made it possible for the nurses to receive Narcan training. This gave our nurses another tool to be able to assist in emergency situations at the shelters. During the protest and riots, LAPD kept the team informed as best as possible while providing support to the shelter residents, staff and nurses. Any concerns or questions were promptly addressed. It has been a pleasure to work with the LAPD. It has been an amazing experience to work with such an extraordinary group of individuals. We continue to be inspired by all the work being done to support the homeless population.

Jenny Estevez, RN

VP of Clinical Operations

313 N Birch St. Unit 102

Santa Ana, CA 92701

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www.gornapp.com

LAPD, LAFD Partnership for the Surge

The Los Angeles Fire Department (LAFD) began a close partnership with the Los Angeles Police Department (LAPD) at the request of the Mayor's office to assist with the Medical Street Surge. The United Homeless Response Center (UHRC) has provided the structure for our teams to unite, grow and expand. The LAFD and LAPD partnership has been essential to success of the mission. LAFD brought a testing component to begin clinical surveillance for COVID-19. Teams from LAPD, LAFD and Los Angeles Homeless Services Authority (LAHSA) have been meeting daily since April and testing people experiencing homelessness all over the city. LAPD Hope teams and RESET Units have provided an invaluable partnership in daily testing. The partnership with LAPD has proved to be valuable with Hope Units guiding LAFD to smaller encampments in all four geographic Bureaus in the city. Their daily work and integration with people experiencing homelessness has built a level of trust that has made it easy to approach and test at encampments citywide.

Our LAPD Reset Units have provided daily support at our skid row testing sites. The relationships they have built with members in the community and on a first name basis with many, makes offering testing to the skid row community easy. A safe and structured testing area is essential for all of our teams to efficient, effective provide service and our partnership makes it easier to accomplish our missions.

This LAFD, LAPD partnership goes beyond testing and has made it possible for our teams to provide result notifications to those getting tested, transportation to quarantine and isolation sites, as well as much needed assistance in enforcing public health orders. The dedication, professionalism and assistance provided by the entire command at the UHRC from the Commander, Captain on loan, Lt, Sgt, Senior lead officers to all the officers that we have worked with has made executing our assigned mission successful.

Orin Saunders
Assistant Chief
Assistant Fire Marshal
Fire Prevention and Public Safety Bureau
Los Angeles Fire Department



GET HELP

GET HELP® - LAPD 2020 Bi-Annual Report

Executive Summary

GET HELP is the software and mobile app UHRC has successfully piloted and used in the field with HOPE officers. The app offers real-time availability of services and shelter beds, giving officers and first responders the ability to locate services such as food banks, laundry services, and shelters to people experiencing homelessness. The beginning of 2020 LAPD UHRC worked with GET HELP to deploy Phase II of the Program. Shortly following the commencement of Phase II, the COVID-19 crisis occurred. During COVID-19 GET HELP immediately shifted focus and provided UHRC and RAP with coordinated real-time bed availability of MSEP Shelters, added 2,000 beds to the system, and deployed feature sets to the mobile app including referral tools to manage patients. While doing this they coordinated with other City agencies and entered into planning with LASAN to assist in the coordination of the storage units, mobile hygiene, and other assets. GET HELP has provided all training, services, and other activities to LAPD and the City of Los Angeles during this phase free of charge.

Background

In November 2019 Phase I of the GET HELP® pilot successfully concluded and based on the success of that pilot we worked during Q4 gathering necessary information in order to extend and expand the scope of the pilot to include all remaining HOPE teams, SLO's, and additional teams including RESET and the Coordinated Outreach Resource Enforcement (CORE) teams. During Phase I GET HELP coordinated with other agencies and organizations, including LAHSA and the development team of LA-HOP, to assist with integrations with LAPD. They coordinated with the Mayor's Homelessness Operations & Street Strategies to make the search tool applications available to CARE and CARE + teams, LAPD, LAHSA, and LASAN.

Phase II

Launched Q1 2020, Phase II scheduled to expand to remaining HOPE officers, RESET, CORE, and SLO's. GET HELP worked with Weingart Center to make real-time availability of shelter beds accessible through mobile apps used by officers in Central Bureau. The plan was to expand to other bureaus and districts throughout the city so officers have the availability to offer citizens information about shelter beds after hours, when other service providers are not available. GET HELP was planning to attend selected role calls to gather information on services and providers not in the database, and update that information so it is made available to all officers and city responders.

COVID-19 Response

Phase II efforts were interrupted by COVID-19. In response to COVID-19, GET HELP coordinated with the City of Los Angeles in efforts to manage the crisis, providing direct support to the Mass Shelter Expansion Program (MSEP), in coordination with UHRC, Rec & Parks, Homelessness Operations & Street Strategies, and ITA. GET HELP provided the Bed Management Platform that was created for Homeless Shelters, in order to manage the MSEP Shelters. GET HELP provided training to over 100 RAP employees and onboarded 28 MSEP Shelters within a week of the crisis. In addition, they offered

the mobile apps for city and county workers to log in and have exclusive viewing of bed availability at the MSEP Shelters. The following agencies were allowed free download and access to the bed availability.

The data collected from MSEP Shelters was made available to the Mayor's Dashboard instantaneously, removing the need of RAP Employees to manually count beds. In addition, that data powered the ITA Data Shelter Stats email that is distributed multiple times per day. GET HELP expanded the scope of the previous Pilot with LAPD, and offered all these services, training, and 24/7 technical support to the City of Los Angeles free of charge.

Additionally, while servicing the MSEP shelters, GET HELP continued to roll out features for the mobile app and provider tools during Q2 2020.

Features released during Q1 & Q2:

- Referral Tool; basic referral tracking – this is the equivalent of the “Contact Card”
- Limited visibility of shelters (MSEP); so that only those logged in can see facility availability
- Scalable intake, minimum or more robust
- General asset management (LASAN), e.g., storage units
- Bed-availability with dynamic status
- Additional Services (LAHSA); over 300 additional services added to the system (automating all the LAHSA resources that were listed on the LAHSA Get Help site)
- Added all LA City Grab-N-Go Meals
- APIs integrating with City Dashboards; integrating with ITA Data; real-time stats and integrations (instantaneous) data flow
- Expanded App to include color-coding to show relevant statuses
- Save/Favorite facilities; share that with others
- Enhanced Mapping Features

As reported in the Q4 2019 Report, Phase III was scheduled to expand to additional officers, the ability to make referrals to LAHSA using integrations between GET HELP and LA-HOP, and automate data collection efforts which will eliminate redundancies and increase the number of contacts and connections-to-services made.

Next 6-months (Phase III)

- More data added to “Virtual Contact Card” that integrates instantaneously with the Referral Tool
- Notes on Facilities & Services
- Real-time analytics available on dashboards
- Heat / Hot-Spot Mapping (to see where requests for services are coming from)
- Increased transparency
- Integration with LASAN, shelters, and RAP
- Notifications where clean ups, shower and hygiene units; more robust ecosystem
- Push Notifications
- Wait List Management

Coordination with other Agencies

GET HELP has gone to great efforts to engage other city and county agencies. They have adapted the technology and offered integrations with LAHSA so officers could submit their inquiries through mobile apps without any additional efforts. They have released a referral feature so mobile app users can submit their inquiries to other shelters via the mobile apps.

RAP / Emergency Shelters

- Due to the success of MSEP Shelters, RAP is contracting with GET HELP to extend the program, and continue managing MSEP Shelters
- In addition to MSEP Shelters, RAP has requested to use GET HELP for management of all City of Los Angeles shelters, including Winter Shelters and emergency shelters during disasters such as earthquakes or fires.
- GET HELP is pre-loading facilities for Fire & Emergency Services into the services so those services could be deployed within hours.
- All City Employees (including all 1st Responders) would have access to mobile apps that would display those emergency services, including real-time availability of assets such as beds or storage units.

LASAN

- In an effort to assist in the management of storage units for the personal belongings of people experiencing homelessness, in coordination with LAPD, GET HELP has been working with LASAN on a proposal to use the GET HELP software to manage those storage unit assets.
- GET HELP will provide LASAN with management of storage information and make that information available to LAPD, including the location in real-time of mobile hygiene stations.
- When LAPD are asked in the field about the location of a personal belongings' officers will be able to use GET HELP to locate the individual's personal belongings and direct them to the appropriate location and/or the correct process for them to claim their belongings.

Q1 & Q2 2020 Statistics

- GET HELP added 1,971 Beds to the System
- Facilitated the service of 4,071 Clients
- Onboarded and Trained 2,436 Users

Goals for Q3 & Q4:

- Add 8,000 beds to the System
- Facilitate Service Provision of 12,000 Clients
- Continue previously scheduled deployment remaining HOPE officers, RESET, CORE, and SLO's
- Make the Mobile Application available to ALL LAPD Officers
- Coordinate with additional city and county agencies including LA City & County Fire, LA County Sheriffs Dept.

Partner agencies:

lapd.online

lacity.org

lahsa.org

epath.org

lafh.org

firsttoserve.org

hopeofthevalley.org

homeatlastcdc.org

gornapp.com

dmh.lacounty.gov

ph.lacounty.gov

bos.lacounty.gov

cco.lacounty.gov

dhs.lacounty.gov

ceoem.lacounty.gov

thepeopleconcern.org

stjosephctr.org

hopics.org

mednet.ucla.edu

lacare.org

ccalac.org

cshs.org

metro.net

January 14, 2020

Los Angeles Police Department

Office of Operations

Department Homeless Coordinators Office

Glossary

Common terminology relating to homelessness

Due to the recent increase in homelessness within the City of Los Angeles, the Department Homeless Coordinator's Office has created this glossary with the most common terms and practices used by city, county, state, and private entities involved with assisting people experiencing homelessness. The goal is to provide a clear message to manage internal and external expectations, by creating a common operating picture for the Department, in policy, enforcement, and interactions with the City's homeless population.

- **Bulky Items** - Any item, with the exception of a constructed tent, operational bicycle or operational walker, crutch or wheelchair, that is too large to fit into a 60-gallon container with the lid closed, including, but not limited to, a shed, structure, mattress, couch, chair, other furniture or appliance. A container with a volume of no more than 60 gallons used by an individual to hold his or her Personal Property shall not in itself be considered a Bulky Item. LASAN alone may dispose of bulky items.
- **Connected** – A referral to a resource (Social Security Administration, Department of Motor Vehicles, LA County, etc.) that has been attained by the participant.
- **Direct Services** – Goods or services provided to a participant by the outreach worker.
- **'Engaged' or 'Engaging'** – The point at which an individual has consented to accept services and/or has agreed to the creation of a case plan. The individual is considered engaged until they are "exited" to another program, including permanent housing. However, if the individual however, goes without any contact for 90 days, the individual will be considered disengaged and no longer active.
- **Essential Personal Property** – such property includes prescription medication, currency, ID, important paperwork, and medical equipment (i.e. a wheelchair, walker, walking cane).
- **Excess Personal Property** - Any and all personal property that cumulatively exceeds the amount of property that could fit in a 60-gallon container with the lid closed. Anything

under 60-gallons of personal possessions can be retained. Only Los Angeles Public Works Department, Bureau of Sanitation (LASANS) completes storage.

- **Homeless** - The terms "homeless," "homelessness," "homeless individual," and "homeless person" shall refer to the following:
 - An individual or family who lacks a fixed, regular, and adequate nighttime Residence;
 - An individual or family with a primary nighttime residence that is a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings (including a car, park, abandoned building, bus or train station, airport, or camping ground);
 - An individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including hotels and motels paid for by federal, state, or local government programs for low-income individuals or by charitable organizations, congregate shelters, and transitional housing); or,
 - An individual who resided in a shelter or place not meant for human habitation and who is exiting an institution where he or she temporarily resided.
- **Homeless Encampment** – Locations where one, or more homeless people live in an unsheltered area. These encampments can be found on properties owned by private individuals or companies, or owned by local, state, and federal government agencies.
- **Housed** – Broken down into two steps. (1) Transitional, and (2) Permanent.
 - **Transitional Housing:** A general name for a variety of time-limited housing programs that are intended to help households ready themselves to move to permanent housing.
 - **Permanent Housing** – A general name for a variety of housing that are intended to be occupied permanently, including rapid rehousing.
- **Housing First Strategy** – An approach that offers permanent housing as quickly as possible for people experiencing homelessness, particularly for people with long histories of homelessness and co-occurring health challenges.
- **Outreach** – The first point of contact for people who are not served by traditional site based services to engage people experiencing homelessness into services and housing.
- **Public Areas** - All property that is owned, managed or maintained by the City, and shall include, but not be limited to, any street, medial strip, space, ground, building or structure (subject to LAMC 56.11), except property under the jurisdiction of the Department of Recreation and Parks (RAP) which is governed by LAMC 63.44 (which is enforced by the RAP Rangers and cleaned by the Bulky Item & Illegal Dumping Team (BIID)).
- **56.11 (10)(a-f) LAMC** – The enforceable City ordinances that govern the storage of personal property in a public area.

- (a) No Person shall willfully resist, delay or obstruct a City employee from moving, removing, impounding or discarding Personal Property Stored in a Public Area in violation of Subsections 3.(a)-(h).
 - (b) No Person shall refuse to take down, fold, deconstruct or otherwise put away any Tent erected or configured between the hours of 6:00 a.m. and 9:00 p.m., in violation of Subsection 7., or willfully resist, delay or obstruct a City employee from taking down, folding, deconstructing, putting away, moving, removing, impounding or discarding the Tent, including by refusing to vacate or retreat from the Tent.
 - (c) No Person shall refuse to remove any barrier, string, wire, rope, chain or other attachment that violates Subsection 8., or willfully resist, delay or obstruct a City employee from deconstructing, taking down, moving, removing, impounding or discarding the barrier, string, wire, rope, chain or other attachment, including by refusing to vacate or retreat from an obscured area created by the attachment.
 - (d) No Person shall willfully resist, delay or obstruct a City employee from removing or discarding a Bulky Item Stored in violation of Subsection 3(i), including by refusing to vacate or retreat from within the Bulky Item or from an obscured area created by the Bulky Item.
 - (e) If Subsection 3(j) becomes operative by resolution in any area of the City, no Person shall willfully resist, delay or obstruct a City employee from removing or impounding any Personal Property that exceeds the limit on Essential Personal Property.
 - (f) A violation of Subsection 9. prohibiting illegal dumping.
- **63.44 LAMC** – The city ordinance which governs the regulations affecting park and recreation areas.
 - **Supportive Services** – Services that may assist homeless participants in the transition from the streets or shelters, into permanent or permanent supportive housing, and continue assisting persons which have already transitioned into housing.
 - **Shelter** – Any facility whose primary purpose is to provide temporary shelter for homeless in general, or for specific populations of the homeless.
 - **Storage Facility** - Any facility, whether operated by a public, non-profit or private provider (Los Angeles Self-Storage), which allows and has capacity for voluntary storage for a homeless person to store personal property up to the equivalent of the amount of property that would fit into a single 60-gallon container with the lid closed.
 - **"Store," "Stored," "Storing" or "Storage"**- To put personal property aside, to put for safekeeping, and/or to place or leave in a public area. Moving personal property to

another location in a public area or returning personal property to the same block on a daily or regular basis shall be considered storing and shall not be considered *removing* the personal property from a public area. This definition shall not include any personal property that is stored with the permission of the City or State on property that is owned or controlled by the City.

- **Street** - Includes every highway, avenue, lane, alley, court, place, square, sidewalk, parkway, curbs, bikeway or other public way in this City which has been or may hereafter be dedicated and open to public use, or such other public property so designated in any law of this state.
- **Tent** - A collapsible shelter made of fabric such as nylon or canvas or a tarp stretched and sustained by supports, which is not open on all sides and which hinders an unobstructed view behind or into the area surrounded by the fabric. In order to qualify as a Tent for purposes of this subsection, a Tent, when deconstructed, must be able to fit within a 60-gallon container with the lid closed.
- **Unattended** – Means, no person is present with the personal property who asserts or claims ownership over the personal property. Conversely, property is considered "attended" if a person is present with the personal property and the person claims ownership over the personal property (just because property is unattended, it does not mean it is abandoned).
- **Wrap Around Services** – A combination of several social services, such as health services, mental health services, and substance abuse services. Services are available to those permanently housed, as well as, those currently unhoused.

Partners / Services Providers

Unified Homelessness Response Center (UHRC)

(213) 484-4855

- **California Department of Transportation (Caltrans)**
- **Department on Disability (DoD)**
- **Department of Mental Health (DMH)** - The largest county mental health department in the country, directly operates more than 80 programs and contracts with more than 700 providers, including non-governmental agencies and individual practitioners who provide a spectrum of mental health services to people of all ages to support hope, wellness and recovery.
- **Homeless Management Information System (HMIS)** – Information technology system used by outreach partners to collect data on clients and the availability of housing and services to homeless individuals, families, and persons at risk of homelessness. All City and County funded organizations use HMIS to track homeless services.
- **Los Angeles City Council** – The City Council is comprised of 15 Council Districts, each headed by an elected Council Member.
- **Los Angeles City Mayor's Office**
 - **A Bridge Home (ABH)** – Bridge housing is a model of temporary housing that has service-enriched programs aimed to quickly bring homeless Angelinos off the streets and help them rebuild their lives. Bridge housing offers 24/7 security and on-site services like case management, mental health care, substance abuse treatment, and housing placement to help residents stabilize their lives, move on to permanent housing, and stay off the streets for good.
 - **Supportive Housing.** Housing with no limit on length of stay for persons with low incomes who have one or more disabilities. The housing is linked to onsite or offsite supportive services.
 - **Supportive Services.** Services that are provided on a voluntary basis to residents of Supportive Housing, including, but not limited to, a combination of subsidized, permanent housing, case management, medical and mental health care, substance abuse treatment, employment services, benefits advocacy, and other services or service referrals necessary to obtain and maintain housing.
 - **Los Angeles Department of Transportation (LADOT)** - UHRC DOT Representative, Paul Weinberg, (paul.weinberg@lacity.org).
- **Los Angeles Homeless Services Authority (LAHSA)**

- **CES – Coordinated Entry System** – The Los Angeles County Coordinated Entry System (LA County.CES) facilitates the strategic coordination and management of resources between all service providers and public agencies
- **HET – Homeless Engagement Team** – LAHSA generalists that provide direct outreach to individuals experiencing homelessness. HET are assigned to specific areas within Los Angeles County and build personal relationships with their clients.
- **Service Planning Area (SPA)** – ‘Coordinating body’ for outreach throughout the Los Angeles County (8 SPA’s in the L.A. County)
- **LA-HOP – Los Angeles Homeless Outreach Portal** - An online portal managed by LAHSA that allows the public to submit requests for outreach services to encampments.
- **Los Angeles Fire Department (LAFD)**
 - **Very High Fire Hazard Severity Zone (VHFHSZ)** – Determined by California State Law (LAMC 57.4908.4) VHFHSZ comprises most of the hilly and mountainous regions of the City of Los Angeles, with the greatest risk of uncontrolled wildfires.
 - **RFA – Red Flag Alert** – A RFA is the public notice that is issued by LAFD to notify community members that red flag conditions exist. An RFA is issued by LAFD when weather conditions meet the following criteria; Humidity is less than 15% and winds are stronger than 25 MPH.
- **Los Angeles Police Department (LAPD)**
 - **Homeless Outreach and Proactive Engagement (HOPE)** – A team of LAPD officers whose primary focus is to connect homeless residents to resources while maintaining healthy and safe streets.
- **Los Angeles Recreation & Parks (LARAP)**
- **Los Angeles Sanitation (LASAN)**
 - **Bureau of Street Services (BSS)** – Entity assigned to city services such as, but not limited to, potholes, tree emergencies, tree removal notifications, ensuring safe sidewalks (ADA Compliant) and MyLA311 Services.
 - **Environmental Compliance Inspector (ECI)** – Monitors and investigates environmental compliance which may include illicit discharges and illicit connections, and performs field tests of harmful liquids, gases and solids found in the public right-of-way, storm drain system, waterways, and receiving waters; performs health hazard determinations of materials and substances found on public property or in the public right-of-way.
 - **Kubota** – Heavy machinery used by LASAN to assist in the removal of large items.
 - **Lighting-Loader** – Heavy crane-like machinery utilized for the removal of larger items/ burnt vehicles.
 - **Mini-Guzzler** - Truck utilized by LASAN to pump-out septic tanks.
 - **Vector Provider** – Truck utilized by LASAN to capture any ‘gray water’ (also known as dirty water – waste contaminated) and prevent such water from entering the storm-drains.

- **Other Homeless Services Provider (OHSP)**
 - **People Assisting the Homeless (PATH)** – Outreach provider entity, consisting of outreach employees and Department of mental health representatives.
 - **Safe Parking** – Overnight parking in gated parking lot with security guard, restroom facilities, and case management for vehicles of persons experiencing homelessness.
 - **VA Valor** – Veteran Administration Valor – homeless outreach provider.
 - **Los Angeles Mission** – Provides help, hope and opportunity to men, women and children in need. This faith-based organization’s vision is to see individuals and families set free from addictions and homelessness, transformed by God to become physically and spiritually healthy. (Located at 303 E. 5th Street, Los Angeles)
- **Unified Homelessness Response Center (UHRC)**
 - The UHRC creates a central command post for the daily efforts to tackle the crisis of unsheltered homelessness, through interagency coordination, services-led operations, emergency responses, and data-driven methods.
 - **Comprehensive Cleaning and Rapid Engagement (CARE) Teams** consisting of LASAN and LAHSA providing outreach and services to people experiencing homelessness.
 - **Comprehensive Cleaning and Rapid Engagement (CARE Plus +)** - Posted Cleanups with additional hygiene services (showers, portable restrooms, etc.). Postings are between 24 and 72 hours. Formerly Operation Healthy Streets (OHS) and Clean Streets Los Angeles (CSLA).

CARE & CARE+ January 1, 2020 through June 30, 2020							
	January	February	March	April	May	June	Total
CARE Scheduled Clean-ups	1269	1080	1222	1436	1444	1741	8192
LAPD Response CARE	115	114	37	21	39	22	348
LAPD Response CARE Back-Up	3	4	1	0	0	0	8
LAPD Response CARE HELP	0	2	0	0	1	0	3
CARE+ Scheduled Clean-ups	399	352	492	616	646	748	3253
LAPD Response CARE+	127	102	35	6	33	24	327
LAPD Response CARE+ Back-Up	2	1	1	0	0	1	5
LAPD Response CARE+ HELP	0	0	0	0	0	0	0
Arrest/Citation CARE-related, 56.11 LAMC	11	12	1	0	1	0	25
Arrest/Citation CARE-related, other	5	15	3	0	12	4	39
Arrest HOPE-Initiated	4	8	5	4	0	0	21
Citation HOPE-initiated	31	13	69	8	27	0	148
Impound	9	13	21	0	0	1	44
Crime Reports	2	4	2	0	6	0	14

Crime Comparison: Citywide and Homeless Involved Crime						
January 1 through June 30, 2019 to January 1 through June 30, 2020						
	2019 Citywide Crime	2020 Citywide Crime	Citywide Crime Percent Change	2019 Homeless Involved Crime	2020 Homeless Involved Crime	Homeless Involved Crime, Percent Change
HOMICIDE (includes Manslaughter)	128	136	6%	26	29	10.3%
RAPE	841	620	-36%	134	109	-18.7%
ROBBERY	4,783	3,978	-17%	764	675	-11.6%
AGGRAVATED ASSAULT	8,337	8,416	1%	1,502	1,721	14.6%
BURGLARY	6,971	7,000	0%	237	340	43.5%
MOTOR VEHICLE THEFT	7,772	9,970	28%	84	114	35.7%
LARCENY (incl.BFMV as reported for UCR)	32,633	26,520	-19%	1,277	929	-27.3%
TOTAL VIOLENT	14,089	13,150	-7%	2,426	2,534	4.5%
TOTAL PROPERTY	47,376	43,490	-8%	1,598	1,383	-13.5%
TOTAL PART I	61,465	56,640	-8%	4,024	3,917	-2.7%

Crime Comparison: Homeless Suspect and Homeless Victim Crime						
January 1 through June 30, 2019 to January 1 through June 30, 2020						
	2019 Crime with Homeless Suspect	2020 Crime with Homeless Suspect	2019 Crime with Homeless Suspect, Percent Change	2019 Crime with Homeless Victim	2020 Crime with Homeless Victim	2020 Crime with Homeless Victim, Percent Change
HOMICIDE (includes Manslaughter)	14	17	21%	22	24	9%
RAPE	79	54	-32%	116	94	-19%
ROBBERY	598	478	-20%	312	301	-4%
AGGRAVATED ASSAULT	1,095	1,260	15%	863	960	11%
BURGLARY	214	320	50%	23	24	4%
MOTOR VEHICLE THEFT	83	112	35%	1	2	100%
LARCENY (incl.BFMV as reported for UCR)	890	654	-27%	465	333	-28%
TOTAL VIOLENT	1,786	1,809	1%	1,313	1,379	5%
TOTAL PROPERTY	1,187	1,086	-9%	489	359	-27%
TOTAL PART I	2,973	2,895	-3%	1,802	1,738	-4%

DEDICATED DEPARTMENT HOMELESS OUTREACH AND ENFORCEMENT
January 1 to June 30, 2019 to January 1 to June 30, 2020

	Enforcement					Outreach					Use of Force
	Homeless Contacts	Documented Contacts**	Felony Arrest	Misdemeanor Arrest	5150 Hold	Housing Referrals to LAHSA	Other Housing Referrals	Service Referrals to LAHSA	LAHSA Referrals other than Service		
HOPE 2019	6364	3699	14	26	4	499	62	986	100	8	
HOPE 2020	5107	3038	20	28	3	237	61	329	90	4	
Difference	-1257	-661	6	2	-1	-262	-1	-657	-10	-4	
% Δ	-20%	-18%	43%	8%	-25%	-53%	-2%	-67%	-10%	-50%	
RESET 2019	13656	13656	211	120	48	233	54	0	123	18	
RESET 2020	8841	8841	220	50	74	202	9	0	156	14	
Difference	-4815	-4815	9	-70	26	-31	-45	0	33	-4	
% Δ	-35%	-35%	4%	-58%	54%	-13%	-83%	N.C.	27%	-22%	
TSD HOPE 2019	756	749	51	8	5	2	72	2	99	2	
TSD HOPE 2020	499	454	58	11	11	2	50	3	39	0	
Difference	-257	-295	7	3	6	0	-22	1	-60	-2	
% Δ	-34%	-39%	14%	38%	120%	0%	-31%	50%	-61%	-100%	
Total 2019	20776	18104	276	154	57	734	188	988	322	28	
Total 2020	14447	12333	298	89	88	441	120	332	285	18	
Difference	-6329	-5771	22	-65	31	-293	-68	-656	-37	-10	
% Δ	-30%	-32%	8%	-42%	54%	-40%	-36%	-66%	-11%	-36%	

*N.C = Not Calculatable

**Documented Contacts defined as contacts result in housing referrals, services referrals, field interview, release from custody citations and personal citation

DEPARTMENT WIDE USES OF FORCE				
Unit	2019	2020	Difference	% Δ
Department wide Uses of Force (Non-Categorical)	1193	1222	29	2%
Department wide Uses of Force (Categorical)	24	27	3	13%
UOF Involving Persons Experiencing Homelessness (Non-Categorical)	398	439	41	10%
UOF Involving Persons Experiencing Homelessness (Categorical)	5	5	0	0%
% of UOF Involving Persons Experiencing Homelessness to Department-wide Uses of Force	33%	36%		

USES OF FORCE INVOLVING DEDICATED HOMELESS AND OUTREACH UNITS				
January 1 to June 30, 2020				
Unit	HOPE	RESET	TSD	Total
Number of Contacts with Persons Experiencing Homelessness	5,107	8,841	499	14,447
Number of Categorical UOF with Persons Experiencing Homelessness	1*	0	0	1
% of Categorical UOF to the Number of Contacts with Persons Experiencing Homelessness	0.02%	0%	0%	0.01%
Number of Non-Categorical UOF with Persons Experiencing Homelessness	4	14	0	18
% of Non-Categorical UOF to the Number of Contacts with Persons Experiencing Homelessness	0.078%	0.158%	0.000%	0.12%

**Not Person Experiencing Homelessness Related*

NON CATEGORICAL USES OF FORCE BREAK DOWN BY TYPE OF CALLS							
Type of Calls	Number of Calls Involving Person Experiencing Homelessness	% of Calls Compared to Total Calls Involving Person Experiencing Homelessness	Not Involved Person Experiencing Homelessness	% of Calls Compared to Total Calls Not Involved Person Experiencing Homelessness	Total of Calls, Homeless and Non Homeless	% of Call Compared to Total Calls, Homeless and Non Homeless	
Citizen Call	39	9%	44	6%	83	7%	
Observation	112	26%	211	27%	323	26%	
Other	25	6%	55	7%	80	7%	
Radio Call	251	57%	442	56%	693	57%	
Station Call	2	0.5%	10	1%	12	1%	
Pending	10	2%	21	3%	31	3%	
Total	439	100%	783	100%	1222	100%	

NON CATEGORICAL - Number of Force Options Applied by Force Type				
Type of Force	Type of Force Involving Person Experiencing Homelessness	% of Type of Force Involving Person Experiencing Homelessness compared to Total type of Force	Type of Force Not Involving Person Experiencing Homelessness	% of Type of Force Not Involving Person Experiencing Homelessness compared to Total type of Force
Bodily Force	1568	89%	1833	88%
Taser	67	4%	55	3%
Chemical Agent	4	0.2%	2	0.10%
Bean Bag / 40 MM/FN303 Launcher	43	2%	14	1%
Baton	10	1%	5	0.24%
Bola Wrap	2	0.1%	0	0%
Other	73	4%	183	9%
Total	1767	100%	2092	100%

NON CATEGORICAL USE OF FORCE-Involved Mental Illness			
Indication of Mental Illness	Person Experiencing Homelessness	Percentage	Not Involved Person Experiencing Homelessness
Yes	177	40%	71
No	251	57%	699
Pending	11		13
Total	439		783

FELONY ARREST

FELONY ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS				
	January 1 to June 30, 2019	January 1 to June 30, 2020	Difference	% Δ
Total Felony Arrests*	3365	4017	652	19%
Open Charge Arrests	2386	3045	659	27.62%
Part I Violent	647	787	140	22%
Homicide	7	11	4	57%
Rape	19	22	3	16%
Robbery	288	317	29	10%
Aggravated Assaults	333	437	104	31%
Part I Property	589	961	372	63%
Burglary	246	393	147	60%
Grand Theft Auto	238	414	176	74%
Burglary Theft From Vehicle	13	23	10	77%
Theft	92	131	39	42%
Part II /Other	1150	1297	147	13%
Narcotics	211	179	-32	-15%
Vandalism	170	284	114	67%
Domestic Violence	150	167	17	11%
Criminal Threats	154	154	0	0%
Other**	465	513	48	10%
Felony Arrest Warrant	979	972	-7	-1%
Probation / Parole Violation	356	523	167	47%
Narcotics	121	87	-34	-28%
Robbery	39	28	-11	-28%
Aggravated Assaults	80	60	-20	-25%
Burglary	52	68	16	31%
Theft	27	31	4	15%
Vandalism	29	35	6	21%
Domestic Violence	28	8	-20	-71%
Other	247	132	-115	-47%
% Δ	This symbol represents percent change.			
Difference	Represents the number difference from 2019 to 2020.			
Total Felony Arrests*	Felony open charge arrests and felony warrant arrests represent a physical booking and only capture the primary charge.			
Other**	Probation violation, fugitive warrant arrest, conspiracy to commit crime, kidnapping, varies weapon violations, throw object at vehicle causing greatly bodily injury, DUI causing injury, human trafficking, false imprisonment, carry concealed weapon in vehicle, disobey domestic restraining order, child endangerment, evading police, lewd act with child, failed to register as sex offender, illegal possession of ammunition, violation of parole, arson, forgery, identify theft, stalking, resisting police officer causing injury.			

MISDEMEANOR RFC ARREST

MISDEMEANOR ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS				
	January 1 to June 30, 2019	January 1 to June 30, 2020	Difference	% Δ
Total Misdemeanor Arrests*	3554	1924	-1630	-45.9%
Open Charge Arrests	1959	1311	-648	-33%
Narcotics	869	445	-424	-49%
Theft	130	84	-46	-35%
Trespass	151	118	-33	-22%
Assault	167	65	-102	-61%
Violation of Court Order	143	256	113	79%
Prostitution	43	28	-15	-35%
Domestic Battery	58	62	4	7%
Resisting Arrest	48	17	-31	-65%
False Identification / Information to Police Officer	22	10	-12	-55%
Other Arrests**	328	226	-102	-31%
Warrants Arrests	1595	613	-982	-62%
Failure to Appear	540	51	-489	-91%
Narcotics	346	163	-183	-53%
Traffic Warrant	55	6	-49	-89%
Assault	63	29	-34	-54%
Domestic Violence	32	6	-26	-81%
Theft	114	45	-69	-61%
Vandalism	41	21	-20	-49%
Trespass	80	41	-39	-49%
Other Arrests***	324	251	-73	-23%
% Δ	This symbol represents percent change.			
Difference	Represents the number difference from 2019 to 2020.			
Total Misdemeanor Arrests*	Open charge arrests and warrant arrests represent a physical booking, and only capture the primary charge.			
Other Arrests**	Driving vehicle without owner's consent, vehicle tampering, driving with suspended license, interferer with fireman, false report of emergency, alter firearm markings, varies weapon violations, DUI bicycle, possession of shopping cart, throw object at vehicle, DUI, sale alcoholic beverage to minor, failed to register as sex offender, indecent exposure, trespass railroad property, challenge fight in public, draw/exhibit deadly weapon not firearm, looting, mail theft, deface property, vandalism, fare evasion, urinating on train property, lewd act in public, drunk in public, and varies of LAMC violations.			
Other Arrest***	Driving vehicle without owner's consent, civil contempt, driving without license, disobey subpoena, driving with suspended license, obstructing officer, false ID to peace officer, contempt of court, violating stay way order, hit and run, weapon violations, reckless driving, throwing object at vehicle, littering, DUI, indecent exposure, criminal threat, transit related violations, fare evasion, prostitution, loitering, drunk in public. LAMC warrants.			

MISDEMEANOR RFC ARREST

RELEASE FROM CUSTODY ARRESTS OF PERSONS EXPERIENCING HOMELESSNESS				
	January 1 to June 30,2019	January 1 to June 30,2020	Difference	% Δ
Homeless RFC - Total	2518	2006	-512	-20%
Narcotics	31	23	-8	-26%
Open Container	590	386	-204	-35%
Drinking in Public	384	335	-49	-13%
Sleeping/Blocking the Sidewalk	215	101	-114	-53%
Shopping Cart	275	190	-85	-31%
Storage of Personal Property	138	29	-109	-79%
Park/Beach Violation	362	301	-61	-17%
Fare Evasion	248	12	-236	-95%
Other*	275	629	354	129%
% Δ	This symbol represents percent change.			
Difference	This represents the number difference from 2019 to 2020.			
Date Range	RFC were only available through May 30th, 2020. Subsequently, the same date range from 2019 was utilized for this report.			
Other*	Removing laundry cart from premises, blocking entrance, trespass on private property, urinating in public, vending violations, gambling, obstructing sidewalk with trash and transit related violations.			

PERSONAL SERVICE CITATIONS OF PERSONS EXPERIENCING HOMELESSNESS				
	January 1 to June 30,2019	January 1 to June 30,2020	Difference	% Δ
Personal Service Citations - Total	684	615	-69	-10%
Crossing Roadway Against, Do Not Walk Signal	127	41	-86	-68%
Bicycle Equipment Violation	88	107	19	22%
Walking Outside Crosswalk, Failure to Yield to Vehicle	84	40	-44	-52%
Walking on a Freeway / Expressway	39	85	46	118%
Jaywalking	46	53	7	15%
Other*	300	289	-11	-4%
% Δ	This symbol represents percent change.			
Difference	This represents the number difference from 2018 to 2019.			
Date Range	RFC were only available through May 30th, 2020. Subsequently, the same date range from 2019 was utilized for this report.			
Other*	Driving without license, no valid insurance, no proof of insurance, other crosswalk violations, red light violation, failure to obey traffic signal, bicycle related violations, driving on the wrong way, failure to yield violations, hitch hiking, stop sign violation, litter bug, drinking alcohol inside vehicle, equipment violations, seatbelt violation and expired registration.			

MENTAL EVALUATION UNIT INCIDENTS				
Year	January 1 to June 30, 2019	January 1 to June 30, 2020	Difference	% Δ
SMART Calls For Service	9,909	9,916	7	0%
SMART Calls For Service (Homeless)	2,337	2,763	426	18%
SMART Calls Handled*	4,238	3,426	-812	-19%
SMART Calls handled (Homeless)	1,158	1,092	-66	-6%
% of Calls Handled Involving Persons Experiencing Homelessness In Crisis	27%	32%		

*SMART Calls handled between 4/1/20 to 6/30/20 were affected by COVID-19 Shelter Deployment and Mobilization SAFE LA.

LASAN	CARE +		CARE		OHS	
	2019	2020	2019	2020	2019	2020
Tents Processed	1,752	2,351	4,406	843	466	67
No. of Bags Sent to Storage	408	578	574	263	164	25
Amount of Trash Collected By Sanitation Solids (tons)	1,666	2,219	716	1,748	214	240
Total Amount of Non-RCRA Urine/Feces (lbs)	31,162	53,358	22,130	63,833	5,900	7,235
Amount of Non-RCRA Paint Waste (lbs)	3,424	11,852	6,388	13,187	928	1,022
Amount of Non-RCRA Waste Oil (lbs)	5,470	11,047	3,450	13,654	210	510
No. of Sharps (Hypodermic Needles, Syringes, Razors, Knives, Blades)	8,292	16,660	5,544	17,049	3,098	5,435
No. of Drug Paraphernalia	900	2,684	264	1,093	140	2,169
No. of Piles/Locations with Rodents, Cockroaches	340	1,334	206	795	378	325

LAHSA- HOMELESS OUTREACH TEAM	
January 1-June 30, 2020	
Contacts	3079
Coordinated Entry System Assessments	152
COVID-19 Vulnerability Assessment & Tier 1 Referral	426
Placements- Total	90
Permanent Placement	7
Shelter Placement	81
Other Placement (Detox, Transitional, etc.)	2
Services Provided- Total*	17496
Basic Needs / Services	11291
Connection to FSC Provider	22
Transporation	147
COVID Related Services/Referrals	6036
Services Provided Total*: One person can receive multiple services per contact.	